

Hands-on Workshop: Erhebung und Analyse von Social Media-Kommentaren

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Dieser Workshop beruht auf:

- » a) meiner Lehre im Gebiet Medienlinguistik (MA-Seminare „Online-Anschlusskommunikation“ und „Medienlinguistische Werkstatt“,
- » b) gelegentliche (englischsprachige) Workshops für MA-Studierende, Doktorand:innen und interessierte Forschende.
- » Ich bitte um Verständnis, dass die Folien auf Englisch sind (bis auf ein paar Ergänzungen aus meiner letzten LV zum Thema im letzten WS).
- » Zentrale Beweggründe für diesen Workshop:
 - ▶ Online-Nutzerkommentare sind für viele Forschungsfragen in der Linguistik und anderen Gebieten ein relevantes Material.
 - ▶ Qualitativ forschende Menschen (ich eingeschlossen), die sich für Nutzerkommentare interessieren, stehen vor dem praktisch-methodischen Problem der Bewältigung einer unüberschaubaren Masse an Daten.
 - ▶ Nicht alle Forschenden sind mit computerlinguistischen Methoden vertraut.
 - ▶ Es braucht daher *niedrigschwellige* Lösungen für den Umgang mit nativ-digitalen Daten, die qualitative Ansätze nicht ersetzen, sondern ergänzen.

Outline

Part I: Social media comments

- » A phenomenological approach
- » A working definition
- » Social media comments in research

Part II: Turning comments into data

- » GUI and API-based data collection
- » Tools for API-based data collection
- » Ethics in the collection of user comments

Part III: Hands-on data collection and analysis

- » User comments to a YouTube video

Part I:

Social media comments

Social media comments: a phenomenological approach

- » The terms ‘social media comments’ and ‘user comments’ do not index theoretical concepts, but practice-based categories, i.e. ‘ethno-categories’ (in the sense of ethnomethodology).
 - ▶ The discourse of social media providers and users defines what a comment is.
 - ▶ In a phenomenological approach, the investigation begins with the observation of everyday instances of a phenomenon, i.e. what user comments look like, and how they are embedded in context.

Social media comments: German data

tagesschau

Österreichs Parlament debattiert über Korruptionsaffäre um Ex-Kanzler Kurz

Der Abgang von Sebastian Kurz ist der Opposition nicht genug. Sie hat nun seine konservative ÖVP im Visier - und will in einer Sondersitzung des Parlaments Misstrauensanträge einbringen.

12.10.2021, 10:10 Uhr

246 Reaktionen · 10 Kommentare

Facebook

SPiegel Ausland

Österreichs Parlament debattiert über Korruptionsaffäre um Ex-Kanzler Kurz

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12.10.2021, 10:10 Uhr

Spiegel Online

Betrugsversuche bei Führerscheinprüfungen auf Rekordniveau

33,0 %	Stellvertreterprüfungen, bei denen anstelle des Prüflings jemand Fremdes an der Prüfung teilnimmt
31,0 %	Klassischer Spickzettel
30,0 %	Technische Hilfsmittel wie Handys, Kopfhörer oder Kameras
5,5 %	Sonstige

Häufigste Methoden der Täuschungsversuche im theoretischen Teil der Prüfung. Rundungsbedingte Differenzen möglich. Insgesamt 2.711 Täuschungsversuche in den ersten drei Quartalen 2023. Quelle: TÜV-Verband

zdfheute

juliebeck50 Ich frage mich gerade, welchen Einfluss ein höheres und unübersichtlicheres Verkehrsaufkommen auf die THEORETISCHE Prüfung haben soll. Bei der praktischen Prüfung könnte ich das noch verstehen, aber bei der Theorie?

27 Min. · Gefällt 7 Mal · Antworten

sabines04 @juliebeck50 Ich finde auch, da wurde einiges durcheinander gewürfelt

25 Min. · Gefällt 1 Mal · Antworten

motimie Mein Fahrlehrer hätte mich richtig zur Sau gemacht, wenn ich über sowas auch nur nachgedacht hätte

13 Min. · Gefällt 1 Mal · Antworten

lumivox So schwer ist das doch gar nicht... „steigende Gewaltbereitschaft...“ - die kommen wohl größtenteils aus eher ungeliebtem Mitleid mit fragwürdigen Elternhaus...

28 Min. · Gefällt 1 Mal · Antworten

noneofyourbusinessfw Also bei der Fahrprüfung bzw Theorie Prüfung betrogen muss sollte kein Auto fahren dürfen...

30 Min. · Gefällt 152 Mal · Antworten

1.a.n.i.k.4.5.1.4 @noneofyourbusinessfw bei der Theorie Prüfung betrogen halt ich jetzt nicht für dramatisch, bei Rot fährt dann trotzdem keiner über die Ampel

23 Min. · Antworten

Gefällt 3.226 Mal · 11 Antworten

r/de · Gepostet von u/TrekTrekTrekTrek vor 3 Stunden

246 · AmpeL-Sondierungen Neue Runde - erste Statements: Beim Thema Cannabis sind sich die drei Parteien weitgehend einig - was für Kritik bei der Polizei sorgt.

tagschau.de/inland... · Nachrichten DE

223 Kommentare · Teilen · Merken · Ausblenden · Melden · 98% Upvoted

Melde dich an oder registriere dich, um zu kommentieren

Anmelden · Registrieren

Sortieren Nach: Beste · Sieh dir die Diskussion in einer weiteren Community an

KlopsbergerKoenig · 2 Std.

Wenn hören die Medien endlich auf, Polizei und PolizeiGEWERKSCHAFTEN in einen Topf zu werfen? Der gemeine Beamte ist vielleicht sogar froh, dass er nicht mehr jeden Kiffer erkennungsdienstlich weitgehend muss, während irgendein Johnny hinterm Hauptbahnhof ein Auto aufbricht.

sebbiMUC · 2 Std.

Auch in der Gewerkschaft sind die meisten Stimmen PRO Legalisierung

Maximus_Robus · 13 Min.

Aber der nötige Rainer Wendt von der DPoG macht dich halt besser in Talkshows.

the_timebreaker · 8 Min.

Rainer Wendt ist so ein guter Polizist, das Böhmermann ihm sogar mal einen song gewidmet hat!

Maximus_Robus · 5 Min.

Wer so oft im Fernsehen ist kann eigentlich nur Recht haben. Ein Buch hat der gute Mann ja auch geschrieben. Laut meiner Oma reicht das schon um glaubwürdig zu sein.

the_timebreaker · 4 Min.

Also Omars muss man trauen. Dann ist rainer wendt also wirklich seriös :D

Reddit

Instagram

Social media comments: a phenomenological approach

Similarities:

- » Comments are linked to a media piece or other published (multimodal) text.
- » Comments can refer to this text and/or to other co-present comments.
- » Comments are formatted in platform-specific ways.
- » Comments are provided with metrics (likes, reactions).

Differences:

- » Degrees of:
 - ▶ anonymity
 - ▶ synchronicity
 - ▶ (in)civility
- » Socio-demographics of comment writers
- » Commenting practices – why and how comments are written and read
- » Moderation practices, if any

Social media comments: a working definition

Comments are digitally mediated utterances that are produced and displayed on a public social network platform following up on a media posting.

- » digitally mediated utterances:
 - ▶ Comments are part of a mediated dialogue/interaction
 - ▶ They can take on various semiotic forms, sometimes consisting of a single word or emoji.
- » a public social network platform:
 - ▶ Comments are formatted in platform-specific ways, which algorithmically shape their arrangement, display, and dissemination.
- » following up on a media posting:
 - ▶ Comments react, and are attached to, a specific text or media piece (a ‚prompt‘), often a media news story or video, and produce public sentiment towards this text.

Social media comments in research

Sociology, political science:

- » User comments are a key element in the transformation of the traditional, mass-mediated public sphere to a more pluricentric, and fragmented, set of partial public spheres, or digital publics.
- » For German political scientist Jürgen Habermas, who developed the notion of the public sphere in the 1960s (*Strukturwandel der Öffentlichkeit* 1962), user comments, likes, and reactions may have ‘highly ambivalent and potentially disruptive effects on the public sphere of nation states (Habermas 2021: 487).
 - ▶ Platforms: lack of accountability for content
 - ▶ Users: Lack of experience for deliberative dialogue
 - ▶ Loss of inclusiveness and curated, balanced representation
- » User comments are a key resource for (political) participation and resistance:
 - ▶ 2011: Arab spring, 2013: Rise of right-wing populism, 2015: Umbrella movement, ...

Habermas, Jürgen (2021) Überlegungen und Hypothesen zu einem erneuten Strukturwandel der politischen Öffentlichkeit. *Leviathan* 37, 470-500.

Communication studies, journalism studies:

- » Quantitative/experimental research on social media comments (and user comments on news websites) in terms of:
 - ▶ how they extend the uptake of news among recipients (uptake is now publicly visible and can produce cascading effects),
 - ▶ how they influence public political opinion,
 - ▶ how they provide a resource for political participation and resistance,
 - ▶ the socio-demographics and motivations of comment authors,
 - ▶ how media organisations cope with the flow of (uncivil) user comments.

Ben-David Anat / Oren Soffer (2018) User comments across platforms and journalistic genres, *Information, Communication & Society*. DOI: 10.1080/1369118X.2018.1468919.

Reimer, J. et al. (2021) Content Analyses of User Comments in Journalism: A Systematic Literature Review Spanning Communication Studies and Computer Science. *Digital Journalism*, 1–25. doi:10.1080/21670811.2021.1882

Ziegele, Marc / Nina Springer / Pablo Jost / Scott Wright (2017) Online user comments across news and other content formats: Multidisciplinary perspectives, new directions. *Studies in Communication and Media* (SCM) 6:4, 315–332.

Computational science, computational linguistics:

- ▶ Hate speech
- ▶ Sentiment analysis (together with product reviews)
- ▶ Language variation and change online (computational sociolinguistics)

Discourse analysis, sociolinguistics, media linguistics:

- ▶ Hate speech (qualitative-contextual approaches)
- ▶ Politeness and impoliteness in digital discourse (e.g. Virtanen/Lee 2022)
- ▶ Multi-party mediated interaction (polylogues, Bou-Franch et al. 2012)
- ▶ Stance-taking, positioning in digital discourse (e.g. Androutsopoulos 2023)

Androutsopoulos J. (2023) Punctuating the other: Graphic cues, voice, and positioning in digital discourse. *Language & Communication*, Vol. 88 (January 2023). 141-152.

Bou-Franch, P. / Lorenzo-Dus, N. / Garcés-Conejos Blitvich, P. (2012) Social Interaction in YouTube Text-Based Polylogues: A Study of Coherence. *Journal of Computer-Mediated Communication* 17, 501-521.

Chovanec, Jan / Marta Dynel (eds. 2015) *Participation in Public and Social Media Interactions*. Amsterdam: Benjamins.

Virtanen, T./C. Lee (eds. 2022) Face-work in online discourse. Special Issue, *Journal of Pragmatics* 195.



Part II:

Turning comments into data

My interest here is in developing **low-threshold techniques** for the automated retrieval and mixed-methods analysis of user comments.

- ▶ ‘Low-threshold’ = programming skills (e.g. in Python and R) are not required

In so doing, I seek to explore a **middle ground** between:

(a) **convenience-led, often impressionistic**, collections of social media comments (which are sometimes found in discourse-analytic literature),

and

(b) **‘big data’-style data collection** (as common in computational science and computational sociolinguistics), which requires sophisticated technical knowledge and comes with a loss of local, sequential context.

My point: The use of data tools can help us to scale up data collection and thereby contextualize the selection of examples for fine-grained analysis.

From 'stuff' to 'data'



Online communication is transformed into data through:

- (1) A researcher's **aims and decisions** that impose limits on the endless flow of communication.
- (2) Technological **tools** that capture and convert this flow into finite volumes of text.
- (3) The **addition of metadata** that provide lines of organisation and interpretation.



URL	Author	Text	Metadata	Category	Source	Timestamp	Language	Character Set	Encoding	Content Type	Response Code	Response Headers	Response Body	Response Size	Response Time
https://www.facebook.com/Tagesschau/	Tagesschau	Das Verfassungsgesicht ist die letzte nationale Instanz, die über Verfassungsfragen entscheiden kann.			Facebook	2024-05-16 10:00:00	de	UTF-8	UTF-8	text/html	200	Content-Type: text/html; charset=UTF-8	<html></html>	10240	0.05s
https://www.facebook.com/Tagesschau/	Tagesschau	Ylona Anzäbe steht vor türkisches Verfassungsgericht			Facebook	2024-05-16 09:30:00	de	UTF-8	UTF-8	text/html	200	Content-Type: text/html; charset=UTF-8	<html></html>	10240	0.05s
https://www.facebook.com/Tagesschau/	Tagesschau	Ylona Anzäbe steht vor türkisches Verfassungsgericht			Facebook	2024-05-16 09:30:00	de	UTF-8	UTF-8	text/html	200	Content-Type: text/html; charset=UTF-8	<html></html>	10240	0.05s
https://www.facebook.com/Tagesschau/	Tagesschau	Ylona Anzäbe steht vor türkisches Verfassungsgericht			Facebook	2024-05-16 09:30:00	de	UTF-8	UTF-8	text/html	200	Content-Type: text/html; charset=UTF-8	<html></html>	10240	0.05s

From 'stuff' to 'data'/1

How online communication is transformed into data:

(1) Research aims and researcher decisions impose limits on the endless flow of communication.

- » How you select, collect, and process your data obviously depends on your research aims, the kind(s) of analysis you wish to perform, and your definition of your basic unit of analysis.
- » Researcher decisions involve a strategy of data sampling, by which to limit and preconfigure the amount of data to be collected.

Sampling criteria in Computerer-Mediated Discourse Analysis (Herring 2004)

Susan Herring distinguishes 6 ways of online data sampling:

1. Random
2. Theme
3. Time
4. Phenomenon
5. User
6. Convenience

All sampling strategies have pros and cons.

These strategies can be combined, depending on the research aim.

	Advantages	Disadvantages
Random (e.g., each message selected or not by a coin toss)	Representativeness; generalizability	Loss of context and coherence; requires complete data set to draw from
By Theme (e.g., all messages in a particular thread)	Topical coherence; a data set free of extraneous messages	Excludes other activities that occur at the same time
By Time (e.g., all messages in a particular time interval)	Rich in context; necessary for longitudinal analysis	May truncate interactions, and/or result in very large samples
By Phenomenon (e.g., only instances of joking; conflict negotiation)	Enables in-depth analysis of the phenomenon (useful when phenomenon is rare)	Loss of context; no conclusions possible re: distribution
By Individual or Group (all messages posted by an individual or members of a demographic group, e.g., women, students)	Enables focus on individual or group (useful for comparing across individuals or groups)	Loss of context (especially temporal sequence relations); no conclusions possible re: interaction
Convenience (whatever data are available)	Convenience	Unsystematic; sample may not be best suited to the purposes of the study

Example: Two levels of sampling in a study on „alternating caps“

In my on-going research on graphic variation in user comments, I examine „alternating caps“ -- a cross-linguistic typographic style with random alternation of upper/lower case letters.

Explorative stage: screenshots

- ▶ sampling by phenomenon

Ich  iel

Und dann die so:
"WiR hAbEn NiChT
dAs GeLd DaS HaUs
Zu SaNiErEn."

Deeper analysis: Reddit forums

- ▶ sampling by group + time

Androutsopoulos, J. (2023) The pragmatics of atypical capitalization: ‘alternating caps’ in digital discourse. Paper delivered at IPrA 2023, Brussels.

From 'stuff' to 'data'/2

How online communication is transformed into data:

(2) Digital tools capture and convert the flow of data into finite volumes of text.

- » Where and how does the data collection take place?
- » What technical skills are required to collect what types of data?
- » How does the collection method shape the collected data?

Zwei Erhebungs-Schnittstellen: GUI und API

Pfurtscheller (2020: 356)

- ▶ GUI = Benutzerschnittstelle (Graphical User Interface): Daten so, wie wir sie sehen
- ▶ API = Anwendungsschnittstelle (Application Protocol Interface): Daten maschinenlesbar

Fragen:

- ▶ Wie werden die Daten erhoben?
- ▶ Welche Kompetenzen sind jeweils erforderlich?

Skalierbarkeit =
Datenmenge die
bewältigt werden
kann.

Robustheit = Grad
der (Nicht-)
Anfälligkeit, z.B.
durch Fehltreffer
(falsch-positive,
falsch-negative).

Tab. 1: Ein Vergleich des UI-basierten und API-basierten Paradigmas

Datensammlung	UI-basiert	API-basiert
Modell	Benutzeroberfläche	Programmierschnittstelle
Datenrepräsentation	Menschenlesbarkeit	Maschinenlesbarkeit
Skalierbarkeit	gering	hoch
technischer Aufwand	gering	hoch
Automatisierbarkeit	gering	hoch
Robustheit	hoch	gering

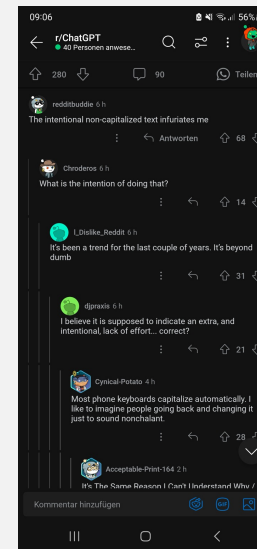
GUI-Strategien: Screenshots und PDFs

Screenshots:

- » Geeignet für explorative Sammlung disperser Beispiele für einzelne Phänomene
- » Ungeeignet zur Dokumentation von Userprofilen, Themenverläufen oder Diskursereignissen
- » Wenige Weiterverarbeitungsoptionen

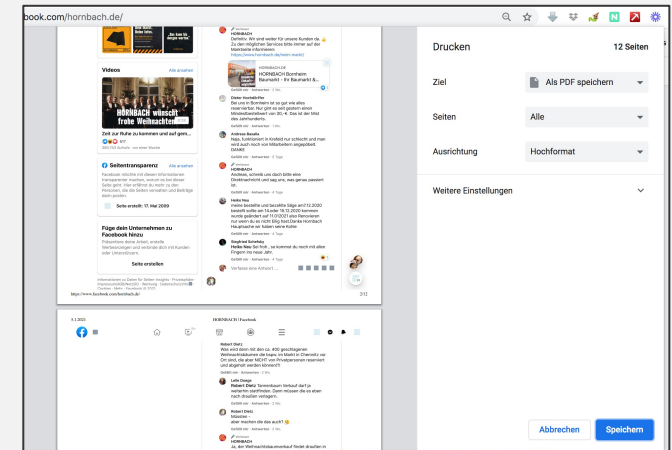
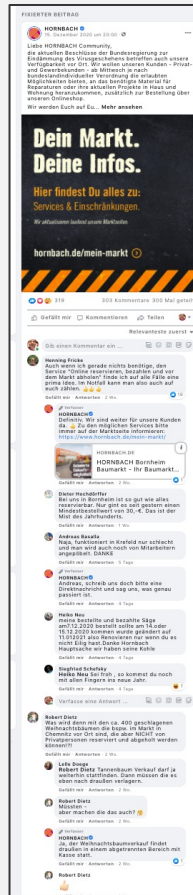
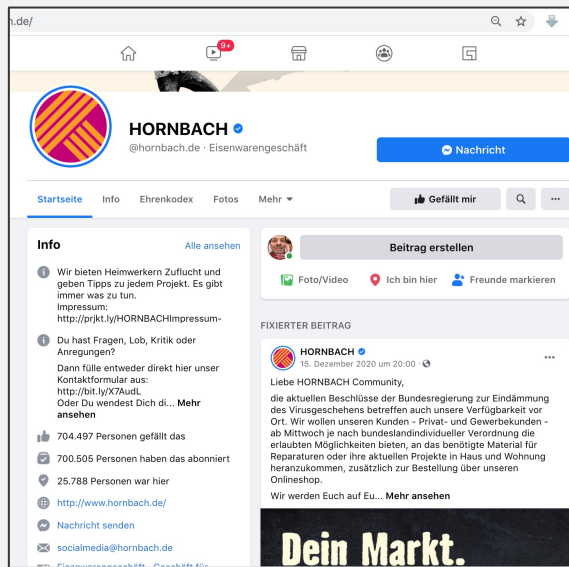
PDFs:

- » Händisches Verfahren
- » Geeignet für Foren und Social Media, falls weitere Tools nicht zugänglich
- » Geeignet für Datenerhebung an einzelnen Userprofilen oder Gruppenseiten
- » Semiotisch reichhaltige Speicherung
- » Kapazitätsgrenzen im Speicherungsprozess (Elemente aufklappen, Scrollen und Öffnen)
- » Bei größeren Mengen an Kommentaren nicht praktikabel
- » Weiterverarbeitung möglich, aber evtl. aufwändig



Vorgang einer PDF-Speicherung (Facebook)

- Kommentare + Antwortkommentare aufklicken.
- Gespeichert wird, was sichtbar ist.
- PDF-Export über die Druckfunktion des Browsers.



API-Strategien: Scraping Tools

Grundeigenschaften:

- » Daten und Metadaten werden in Tabellenformat geliefert.
- » Tools sind:
 - ▶ plattformspezifisch: Instaloader, IGCommentExport, YouTube Data Tools
 - ▶ Plattformübergreifend: Exportcomments, Facepager

Vorteile:

- » Niedrigschwellige Aneignung
- » Deutlich größere Datenmengen im Vergleich zur manuellen Sicherung
- » Möglichkeiten der Weiterverarbeitung (Excel, Konkordanzen)

Nachteile:

- » Semiotisch reduzierte Speicherung – nur sprachlicher Text, auch Emojis, keine Bilddateien (oder diese nur separat verlinkt)
- » Oft schnelllebig, da wechselnde Rechtsbedingungen und gegenläufige Konzernstrategien
- » Oft kostenpflichtig nach einer kleinen kostenfreien Datenmenge
- » Kaum/wenig Support bei kostenlosen Tools

API: Scraping Tools



YouTube Data Tools:

- » <https://tools.digitalmethods.net/netvizz/youtube/index.php>



Twitter (RIP):

- » Vicinitas.io <https://www.vicinitas.io/>
- » TAGS <https://tags.hawksey.info/>



Instagram

- » <https://instaloder.github.io/> (Python)
- » [IGCommentExport](#) (Chrome extension)



Facebook & co

- » **Facepager:** Automated data collection from Facebook and other platforms
<https://github.com/strohne/Facepager/>



Reddit

- » <https://pushshift.io/>
- » Free, but Python or R required to extract data



Zwei Tools zur Erhebung von Instagram-Kommentaren

IGCommentExport:

- » Plugin für Chrome
- » Erzeugt PDF-Sichtung (Browser) und Kommentardaten in CSV (Download, dann Import in Excel)
- » Geringer Umfang in der freien Version, ansonsten recht teure Pro-Option
- » Exportiert werden nur Kommentare von Nutzern mit Einstellung „öffentlich“



exportcomments.com

- » Browser-basiert, eigenständige Site
- » Kostenlose Version für max. 100 Kommentare pro Export (ohne Antwortkommentare)
- » Download in großem Umfang für eine geringe Gebühr.
- » Auch TikTok-Kommentare sowie weitere Plattformen möglich

IGCommentexport: PDF-Vorschau und Exceltabelle – Beispiel Philturm

https://www.instagram.com/p/CyTCQt8tIfc

29.10.23, 20:50 Comment Exporter for IG - Dashboard

Comment Exporter v1.0.15 Social Media Tools ▼ FAQ

UPGRADE TO PRO

Campusnews 📍 Pünktlich zum Vorlesungsbeginn ist der Philturm heute wiedereröffnet worden. Das denkmalgeschützte Hochhaus beheimatet die geisteswissenschaftliche Fakultät der Uni Hamburg. 📍 Neben umfangreichen Brandschutzmaßnahmen, einem Neubauteil im Innenhof der Anlage und einer neuen Zentralbibliothek wurde unter anderem auch die Gebäudetechnik ausgetauscht. Weitere Infos findet ihr in den FAQ: uni-hamburg.de/philturm-umzug Credits: UHH/Esfandiar/BWFGB #uniuh #unihamburg #universitätshamburg #philturm #wintersemester #campus 🗨️ 73 ❤️ 2006 <https://www.instagram.com/p/CyTCQt8tIfc>

100 %

📄 DOWNLOAD 71 COMMENTS

NO.	Avatar	Username	Text	Date
61		yas.jnnpr	Und die Toiletten, wie im alten Rom alle nebeneinander und ohne Abtrennung 🤔 wird lustig 😂	12.10.2023, 14:22:29
62		fsr.asw.uhh	Beim Philturm wurde wirklich an alles gedacht! Vor allem das wohlriechende Dixi-Klo mitten im Flur, die offenen Deckenpanele mit den dekorativ hinabhängenden Kabeln, die nicht schließbaren	12.10.2023, 14:22:58

chrome-extension://ckachhlpdnncmhhaepfcmnhadmhpq/dashboard.html#/postUrl=https%3A%2F%2Fwww.instagram.com%2Fp%2FCyTCQt8tIfc 1/5

A	B	D	G
User Id	Username	Comment Text	Date
1436296536	_leni_schm	Ich hatte damals die Hoffnung die Wiedereröffnung noch mitzuerleben. Bin seit 3 Jahren durch mit dem Studium 😊	12.10.2023, 13:46:48
9954909845	fsr_germanistik_uhh	= "Schöne Bilder habt ihr da vom Philturm! Wir hätten noch ein paar von Bauschäden, nicht fertigen Wänden, agesperrten Bereichen, offenen Decken, fehlender Technik und wir können bestimmt auch noch ein Video von einem weiteren Fehlalarm des Feueralarms auf	12.10.2023, 13:49:16
5430770054	linus.schbt	Slide 1 zu schönes Gebäude 🙌🙌🙌	12.10.2023, 13:50:36
2273767047	hauptsache_doll	Kann nicht sein.	12.10.2023, 13:53:06
37367353	b16yu	Meine Erwartungen sind groß. Befürchte aber, dass ich massiv enttäuscht werde.	12.10.2023, 14:00:47
1822586241	da.blue	Huch, da sieht man ja auf einmal keine Baumängel, untrinkbares Wasser, offene Decken in Vorlesungssälen und sonstige Schäden 😞	12.10.2023, 14:11:44
6268776957	jara_spice	= "LOL, umfangreiche Brandschutzmaßnahmen: beim wiederholten Feueralarm diese Woche steckten die Rollstuhlfahrenden in den Stockwerken fest, weil der entsprechende Fahrstuhl nicht funktionierte. Ausgetauschte Gebäudetechnik: Büros arschkalt und die Hörsäle	12.10.2023, 14:13:43
27848722883	burakguendogan	Feueralarm ist öfter als ich meine Unterwäsche Wechsel	12.10.2023, 14:14:13
49681817094	oe_uhh_germanistik	Das Gebäude ist nicht fertig, aber so wurde den Erstis schonmal gezeigt, dass die Studierende keine Priorität für die Uni sind. Good job 🙌	12.10.2023, 14:19:34
3598786844	yas.jnnpr	Und die Toiletten, wie im alten Rom alle nebeneinander und ohne Abtrennung 🤔 wird lustig 😂	12.10.2023, 14:22:29

IGCommentexport VS Exportcomments – Beispiel Philturm

A	B	D	G
User Id	Username	Comment Text	Date
1436296536	_leni_schm	Ich hatte damals die Hoffnung die Wiedereröffnung noch mitzuerleben. Bin seit 3 Jahren durch mit dem Studium 😊	12.10.2023, 13:46:48
9954909845	fsr_germanistik_uhh	= "Schöne Bilder habt ihr da vom Philturm! Wir hätten noch ein paar von Bauschäden, nicht fertigen Wänden, agesperrten Bereichen, offenen Decken, fehlender Technik und wir können bestimmt auch noch ein Video von einem weiteren Fehlalarm des Feueralarms auf	12.10.2023, 13:49:16
5430770054	linus.schbt	Slide 1 zu schönes Gebäude 🏠 🏠 🏠	12.10.2023, 13:50:36
2273767047	hauptsache_doll	Kann nicht sein.	12.10.2023, 13:53:06
37367353	b16yu	Meine Erwartungen sind groß. Befürchte aber, dass ich massiv enttäuscht werde.	12.10.2023, 14:00:47
1822586241	da.blue	Huch, da sieht man ja auf einmal keine Baumängel, untrinkbares Wasser, offene Decken in Vorlesungssälen und sonstige Schäden 😊	12.10.2023, 14:11:44
6268776957	jara_spice	= "LOL, umfangreiche Brandschutzmaßnahmen: beim wiederholten Feueralarm diese Woche steckten die Rollstuhlfahrenden in den Stockwerken fest, weil der entsprechende Fahrstuhl nicht funktionierte. Ausgetauschte Gebäudetechnik: Büros arschkalt und die Hörsäle	12.10.2023, 14:13:43
27848722883	burakguendogan	Feueralarm ist öfter als ich meine Unterwäsche Wechsel	12.10.2023, 14:14:13
49681817094	oe_uhh_germanistik	Das Gebäude ist nicht fertig, aber so wurde den Erstis schonmal gezeigt, dass die Studierende keine Priorität für die Uni sind. Good job 👍	12.10.2023, 14:19:34
3598786844	yas.jnnp	Und die Toiletten, wie im alten Rom alle nebeneinander und ohne Abtrennung 😊 wird lustig 😊	12.10.2023, 14:22:29


	Name	Profile ID	Date	Likes	Comment
1	_leni_schm	1436296536	12.10.23 11:46:48	0	Ich hatte damals die Hoffnung die Wiedereröffnung noch mitzuerleben. Bin seit 3 Jahren durch mit dem Studium 😊
2	fsr_germanistik_uhh	9954909845	12.10.23 11:49:16	0	Schöne Bilder habt ihr da vom Philturm! Wir hätten noch ein paar von Bauschäden, nicht fertigen Wänden, agesperrten Bereichen, offenen Decken, fehlender Technik und wir können bestimmt auch noch ein Video von einem weiteren Fehlalarm des Feueralarms aufnehmen, so oft wie der passiert. Sollen wir die euch zuschicken oder wollt ihr einfach mal selber vorbei kommen und versuchen über den Baulärm zu reden?
3	linus.schbt	5430770054	12.10.23 11:50:36	0	Slide 1 zu schönes Gebäude 🏠 🏠 🏠
4	hauptsache_doll	2273767047	12.10.23 11:53:06	0	Kann nicht sein.
5	b16yu	37367353	12.10.23 12:00:47	0	Meine Erwartungen sind groß. Befürchte aber, dass ich massiv enttäuscht werde.
6	da.blue	1822586241	12.10.23 12:11:44	0	Huch, da sieht man ja auf einmal keine Baumängel, untrinkbares Wasser, offene Decken in Vorlesungssälen und sonstige Schäden 😊
7	jara_spice	6268776957	12.10.23 12:13:43	0	LOL, umfangreiche Brandschutzmaßnahmen: beim wiederholten Feueralarm diese Woche steckten die Rollstuhlfahrenden in den Stockwerken fest, weil der entsprechende Fahrstuhl nicht funktionierte.
8	burakguendogan	27848722883	12.10.23 12:14:13	0	Ausgetauschte Gebäudetechnik: Büros arschkalt und die Hörsäle sind Saunen. Feueralarm ist öfter als ich meine Unterwäsche Wechsel
9	unihamburg	2136553767	12.10.23 12:16:10	0	@fsr_germanistik_uhh Moin liebe Fachschaft Germanistik, vielen Dank für euer Feedback. Wir wissen, dass aktuell noch nicht alles perfekt ist und es wird auch in den kommenden Wochen hier und da leider noch ruckeln. Die verbleibenden Bauarbeiten bis zur vollständigen Fertigstellung werden vorwiegend außerhalb der Bürozeiten erledigt. Zeitweise kann es aber trotzdem noch zu Lärmbelästigungen und Beeinträchtigungen kommen. Wir bitten um euer Verständnis und eure Geduld. Insgesamt freuen wir uns sehr, dass der Betrieb im Philturm zu diesem Semester wieder starten kann - und wünschen euch trotz der einen oder anderen Hürde ein gutes Ankommen in den neuen Räumen.
10	oe_uhh_germanistik	49681817094	12.10.23 12:19:34	0	Viele Grüße vom Social Media-Team der Uni Hamburg Das Gebäude ist nicht fertig, aber so wurde den Erstis schonmal gezeigt, dass die Studierende keine
11	yas.jnnp	3598786844	12.10.23 12:22:29	0	Priorität für die Uni sind. Good job 👍 Und die Toiletten, wie im alten Rom alle nebeneinander und ohne Abtrennung 😊 wird lustig 😊

GUI and API: interfaces for social media data collection

Data formats ranked by four criteria:

- » **Easiness:** How easy is to learn and use it?
- » **Capacity:** How much data can be stored?
- » **Multimodality:** Is the semiotic richness of data preserved?
- » **Post-processing:** Is further processing of the data possible?

		Easiness	Capacity	Multi-modality	Further Processing
GUI	Screenshots	Easy	Limited	Preserved	None
	PDFs	Easy	Limited	Preserved	Limited
API	Scraping tools	Demanding	High	Reduced	Possible
	Coding (Python, R)	Very demanding	Very high	Reduced	Possible



Ethics in digital data collection

Ethics guidelines of Association of Internet researchers (AoIR)

<https://aoir.org/ethics/> | <https://aoir.org/reports/ethics3.pdf>

Guiding principles in Internet research ethics:

- » Do no harm to participants.
- » Know the legal regulations in your country.
- » Balance participants' right to privacy with researchers' right to conduct research.

With regard to social media comments:

- » Make sure the comment section you want to download is freely accessible ('public domain').
- » Exclude comments with sensitive content from further analysis.
- » Anonymize before publication
- » Do not track user practices (unless for very specific research interests)
- » Be aware: User identities might be traced through published examples; check the traceability of your example before using in a publication.

Background: Association of internet researchers (<https://aoir.org/ethics>)

General ethical guidelines proposed by AoIR:

Key guiding principles:

When making ethical decisions, researchers must **balance the rights of subjects (as authors, as research participants, as people) with the social benefits of research and researchers' rights to conduct research**. In different contexts the rights of subjects may outweigh the benefits of research.

- » People act in public spaces but maintain strong perceptions or expectations of privacy.

Questions to ask when undertaking internet research:

- » Where does the inter/action, communication, etc. under study take place?
- » Who are the subject's posters / authors / creators of the material and/or inter/actions under study?
- » Timing, Medium, Addresses, Used Material?
- » What are the initial ethical expectations/ assumptions of the authors/ subjects being studied?
- » What benefits might be gained from the research?
- » What ethically significant risks does the research entail for the subject(s)?

Part III

Hands-on data collection and analysis: user comments to a YouTube video

Ab hier benötigt:

- Browser mit Zugang zum „Spanglish“-Video und zu YouTube Data Tools
- Bereitgestellte Excel- and PDF-Dateien mit Nutzerkommentaren
- Dateien im .csv- bzw. .tab-Format mit denselben Daten (in demselben Ordner)
- AntConc (falls installiert)

Our example

Title: “How to Speak Spanglish”

- » Posted in 2014
- » > 1 mio views
- » 2.027 comments (Nov. 2023)



<https://www.youtube.com/watch?v=RVnJ4odvIHc>

Workflow:

- » Watch the video.
- » Read some comments.
- » Phrase explorative questions about user comments to this video.

- » Download the comments onto a spreadsheet
- » Familiarise with the data on the spreadsheet → **Excel file**
- » Use additional software to scrutinize the data
→ **PDF file** → **AntConc**

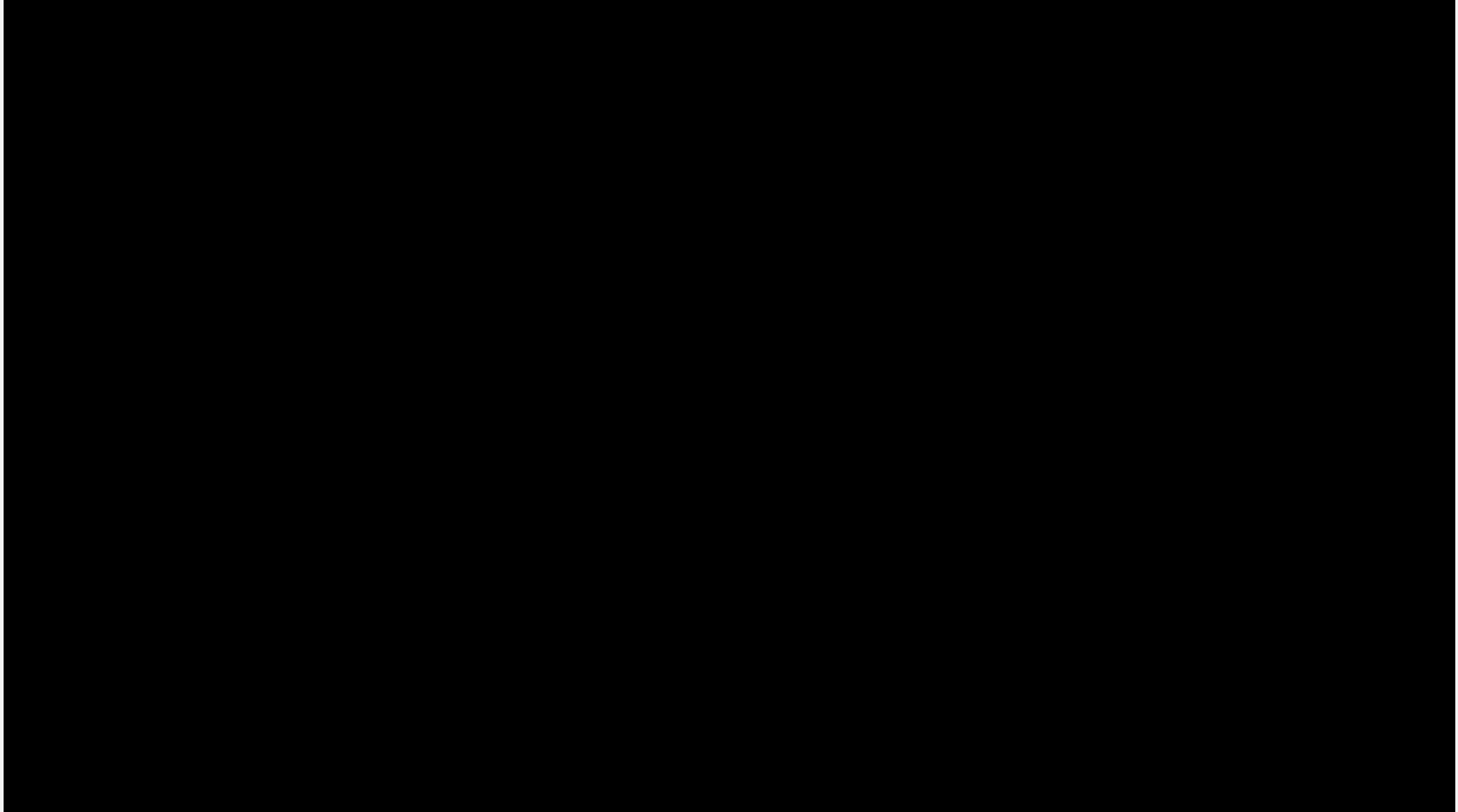
“How to speak Spanglish”

<https://www.youtube.com/watch?v=RVnJ4odvIHc>



Universität Hamburg

DER FORSCHUNG | DER LEHRE | DER BILDUNG



“How to speak Spanglish”

<https://www.youtube.com/watch?v=RVnJ4odvIHc>



@crex-pd1vv vor 7 Jahren

for the people que hablan español, this is muy raro because we can read this muy rapido and we are able to entenderlo todo

👍 2532 💬 Antworten

▼ 63 Antworten



@commanderwaddles3483 vor 6 Jahren

How to speak Spanglish: know English. know Spanish. See a friend who knows both. Speaking Spanglish just happens without you trying anything. Congrats

👍 78 💬 Antworten

▼ 1 Antwort



@piontropechetrini5640 vor 6 Jahren

My son first language is English, but as we are Spanish we teach him Spanish too, He now Speaks Spanglish all by himself. Nobody taught him, he developed everybody else who is Latino and proud of it.

👍 4 💬 Antworten



@freaknemmirap vor 7 Jahren

that awkward moment when you start a pensar en two languages at the same tiempo...

👍 924 💬 Antworten

▼ 18 Antworten



@unshaveddave1775 vor 7 Jahren

The best thing about Spanglish for me is that I am studying Spanish so I understand most of it, but when u combine it with English which I am pretty much b so much easier :DD

👍 5 💬 Antworten



@joycesegura vor 7 Jahren

IF THIS WAS A CLASS YO ESTARÍA PASANDO WITH HONOURS

👍 757 💬 Antworten

▼ 6 Antworten



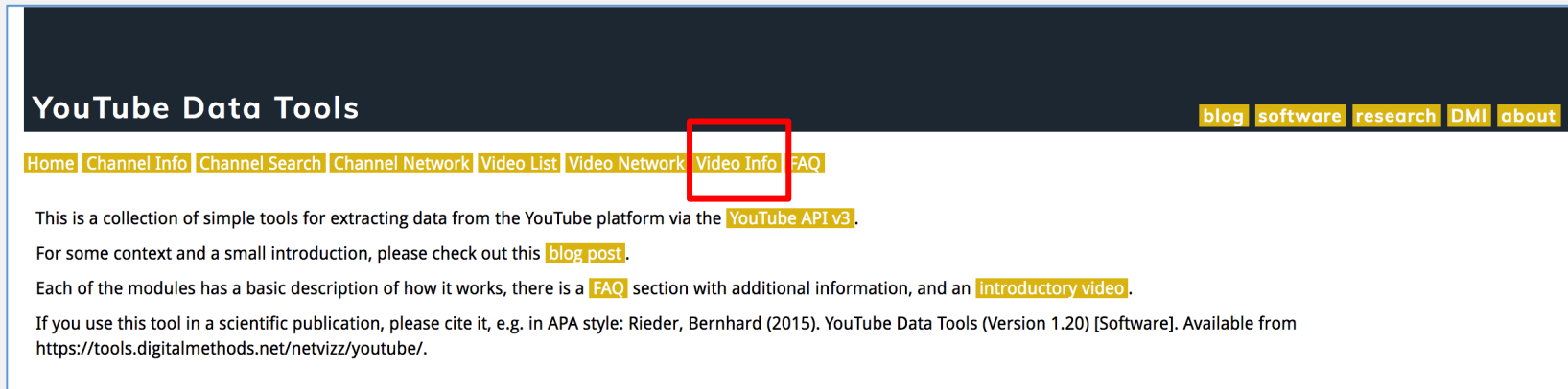
@gabyb5261 vor 9 Jahren

Este video is so funny. RJ y Pablo guapísimos both of you and wili adoro tus vídeos. Espero que you guys keep making este tipo de vídeos i can relate to.

Some explorative questions about the user comments to this video

- » Question 1: *How* do user comments mix English and Spanish?
- » Question 2: How do commenters discuss Spanglish?
- » Question 3: How do commenters evaluate this video?
- » Question 4: How do commenters position themselves towards language contact?

Download the comments: YouTube Data Tools



YouTube Data Tools [blog](#) [software](#) [research](#) [DMI](#) [about](#)

[Home](#) [Channel Info](#) [Channel Search](#) [Channel Network](#) [Video List](#) [Video Network](#) **Video Info** [FAQ](#)

This is a collection of simple tools for extracting data from the YouTube platform via the [YouTube API v3](#).

For some context and a small introduction, please check out this [blog post](#).

Each of the modules has a basic description of how it works, there is a [FAQ](#) section with additional information, and an [introductory video](#).

If you use this tool in a scientific publication, please cite it, e.g. in APA style: Rieder, Bernhard (2015). YouTube Data Tools (Version 1.20) [Software]. Available from <https://tools.digitalmethods.net/netvizz/youtube/>.

Video Info and Comments

This module starts from a video id and retrieves basic info for the video in question and provides a number of analyses of the comment section.

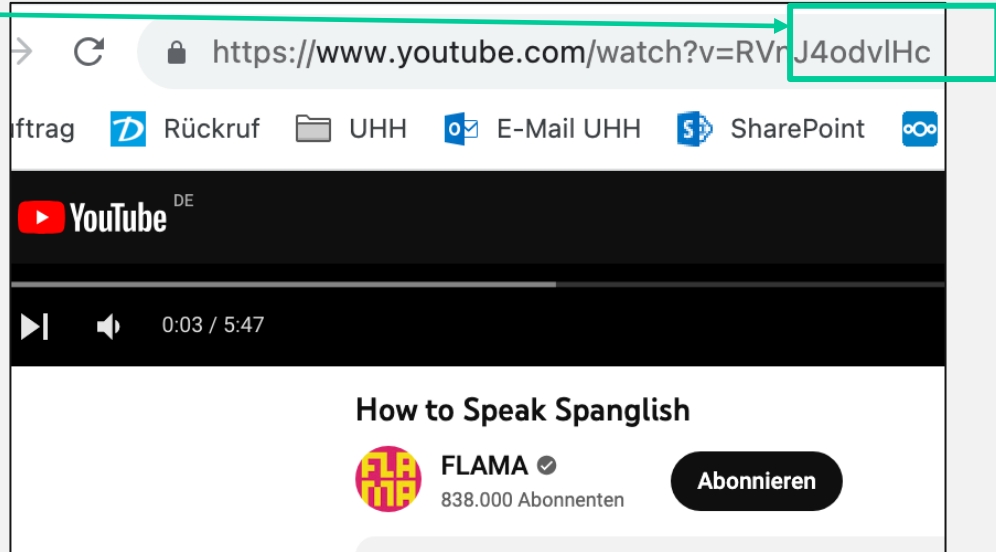
[launch](#)

- » YouTube Data Tools: <https://tools.digitalmethods.net/netvizz/youtube/index.php>
- » Tutorial: <https://www.youtube.com/watch?v=sbErTW2MzCY>

Download the comments: YouTube Data Tools

Copy/paste the Video ID

Optional: Limit the number of top-level comments (main comments); response comments are automatically retrieved; else: leave empty



Video selection and comment cutoff:

Video id: (video ids can be found in URLs, e.g. <https://www.youtube.com/watch?v=RVnJ4odvIHc>)

Limit to: top level comments (ranked by relevance, leave empty for no limit)

Download the comments: YouTube Data Tools

Video selection and comment cutoff:

Video id: (video ids can be found in URLs, e.g. <https://www.youtube.com/watch?v=RVnJ4odvIHc>)

Limit to: top level comments (ranked by relevance, leave empty for no limit)

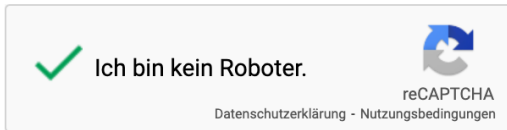
Output option:

HTML output: (displays HTML result tables in addition to file exports)

Pseudonymize: (replaces usernames and comment ids with irreversible hashes)

File format: csv / tab

Run:



Optional HTML output → display your results in the browser

File format:

<csv> is the standard format for social media data

<tab> works good for me on a Mac

Export your data

Results

Processing:

Getting comments: 51

Digging into thread structure: 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27

The script retrieved 96 comments from 51 top level comments.

The following files have been generated:

[videoinfo_ncX2S4t_LY8_2021_01_05-10_15_03_basicinfo.tab](#)

[videoinfo_ncX2S4t_LY8_2021_01_05-10_15_03_comments.tab](#)

[videoinfo_ncX2S4t_LY8_2021_01_05-10_15_03_authors.tab](#)

[videoinfo_ncX2S4t_LY8_2021_01_05-10_15_03_commentnetwork.gdf](#)

Each download request generates four files:

- » **Basic info:** name, channel, view count, like count etc
- » **Comments:** the data you are primarily interested in for linguistic analysis
- » **Authors:** list of contributing authors with the number of their comments
- » **Comment network:** user interactivity data that can be turned into a network graph

Left: Basic info – Right: Authors with number of contributed comments

The script retrieved 2027 comments from 1288 top level comments.

The following files have been generated:

[videoinfo_RVnj4odvIHc_2023_11_12-14_51_25_basicinfo.tab](#)
[videoinfo_RVnj4odvIHc_2023_11_12-14_51_25_comments.tab](#)
[videoinfo_RVnj4odvIHc_2023_11_12-14_51_25_authors.tab](#)
[videoinfo_RVnj4odvIHc_2023_11_12-14_51_25_commentnetwork.gdf](#)

id	RVnj4odvIHc
published	2014-09-24 22:42:37
published_unix	1411598557
title	How to Speak Spanglish
description	Spanglish is a language that's baffled both English and Spanish speakers for generations. http://instagram.com/pablohernandezofficial https://twitter.com/theflama https://iinstagr
channelId	UCeB0K8AL2mCJhrBdCeD2BgA
channelTitle	FLAMA
duration	PT5M48S
dimension	2d
definition	hd
caption	false
allowedIn	
blockedIn	
licensedContent	1
viewCount	1080703
likeCount	27325
dislikeCount	
favoriteCount	0
commentCount	2028
uploadStatus	processed
privacyStatus	public
license	youtube
embeddable	1
publicStatsViewable	1

Nomie Noms	13
Limbos Vi	13
Marcos Quiroga	8
ZhangtheGreat	6
Nunawariyaku	6
Paideia	6
Smith R	6
Jairo777	6
Martín Galván	6
The_Medicine_Peddler	5
TFtusave	5
dank boi	5
sebastiannw2	5
Ann	5
Willie Fordham	5
Javier Elías Muñoz	4
M	4
Alex	4
Cristian Villalga	4

Convert the .tab or .csv file into Excel

Open a new Excel file

→ File > Import

→ Select the .csv or .tab file

- ▶ Select coding: UTF-8
- ▶ Check the correct display of timestamps
- ▶ Save and open in Excel

Textkonvertierungs-Assistent - Schritt 1 von 3

Der Textkonvertierungs-Assistent hat erkannt, dass Ihre Daten mit Trennzeichen versehen sind.

Wenn alle Angaben korrekt sind, klicken Sie auf "Weiter". Wählen Sie andernfalls den korrekten Datentyp aus.

Mit Trennzeichen versehen - Zeichen wie z.B. Kommas oder Tabstopps trennen die Felder.
 Feste Breite - Felder sind in Spalten ausgerichtet, mit Leerzeichen zwischen jedem Feld.

Import beginnen in Zeile: Dateisprung:

Vorschau der markierten Daten:

Vorschau der Datei /Users/adminandroustopoulos/Libra.../videoinfo_RVNj4odvHc_2023_11_12-14_51_25_comments:

id	replyCount	likeCount	publishedAt	authorName	text
lgzkf840-EY5jBYrPA14AaABAg	0	0	2023-08-24 01:27:32	jj	이 영상에 댓글이 달린 사람이 몇 & 몇명인지 알 수... =!!!!!! UCPOc-IDHYLw9eYtJn5cQ http://w
lgxlVRLvJs1RtyVapOR4AaABAg	0	0	2023-08-17 22:36:20	Lenin Di Gennaro	This was muy bueno for me, fue lo best that me ayudo to aprender Spang
lgzzAB_5r5T_SajwhCB4AaABAg	0	0	2023-08-07 21:29:13	Barnabás Galántai	Vine compilations damn this video is old
lgzA32481R4MlIGHYL4AaABAg	0	0	2023-08-05 17:59:56	Gema Enriquez	Too quickly and too rapidly? Hmm...dumb.
lgxyW5jERZm0daugaB94AaABAg	0	0	2023-08-05 17:57:37	Gema Enriquez	Brunchear was the most offensive...ugh!
lgzz_CARAVAyJaDV6b94AaABAg	0	0	2023-08-03 02:02:36	cellgrll	Lo mejor es that cuando dicen la palabra "but" it is siempre "pero"!! UCPOU

Abbrechen < Zurück Weiter > Fertig stellen

In diesem Dialogfeld können Sie die in Ihren Daten enthaltenen Trennzeichen festlegen.

Trennzeichen

Tabstopp Aufeinander folgende Trennzeichen als ein Zeichen behandeln

Semikolon Textqualifizierer:

Komma

Leerzeichen

Anderes:

Vorschau der markierten Daten:

id	replyCount	likeCount	publishedAt	authorName	text
lgzkf840-EY5jBYrPA14AaABAg	0	0	2023-08-24 01:27:32	jj	이 영상에 댓글이 달린 사람이 몇 & 몇명인지 알 수... =!!!!!! UCPOc-IDHYLw9eYtJn5cQ http://w
lgxlVRLvJs1RtyVapOR4AaABAg	0	0	2023-08-17 22:36:20	Lenin Di Gennaro	This was muy bueno for me, fue lo best that me ayudo to apr
lgzzAB_5r5T_SajwhCB4AaABAg	0	0	2023-08-07 21:29:13	Barnabás Galántai	Vine compilations damn this video is old
lgzA32481R4MlIGHYL4AaABAg	0	0	2023-08-05 17:59:56	Gema Enriquez	Too quickly and too rapidly? Hmm...dumb.
lgxyW5jERZm0daugaB94AaABAg	0	0	2023-08-05 17:57:37	Gema Enriquez	Brunchear was the most offensive...ugh!
lgzz_CARAVAyJaDV6b94AaABAg	0	0	2023-08-03 02:02:36	cellgrll	Lo mejor es that cuando dicen la palabra "but" it is siemp

Abbrechen < Zurück Weiter > Fertig stellen

Definition of spreadsheet columns, from left to right

#	A	B	C	D	E	F	G	H	I	J	K
id	replyCount	likeCount	publishedAt	authorName	text	authorChannelId	authorChannelUrl	isReply	isReplyTo	isReplyToName	
2	Ugh8Kuc4t-6YXqCoAEC	61	2508	#####	c88.rex	for the people que hablan español, this is muy raro because we can read this muy	UCGE3snoHD9daZcxWLVFZO-Q	http://www.youtube.com/channel/UCGE3snoHD9daZcxWLVFZO-Q	0		
3	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9UNZpWpOlo	0	0	#####	Dimas del Pablo	*hable	UC9Rrx3ij2PyIDV16GX_su7Q	http://www.youtube.com/channel/UC9Rrx3ij2PyIDV16GX_su7Q	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
4	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9UNZpWpOlo	0	0	#####	Diana Natalia Ramirez Medina	Yes si,	UC0khv5SmH_EacrlcvCOOQ	http://www.youtube.com/channel/UC0khv5SmH_EacrlcvCOOQ	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
5	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9UNZpWpOlo	0	0	#####	PIAN OPHUNGUY	Yes, but Spanish learners can't understand Spanish when spoken fast. I can pick u	UCURo1uQmlo5o2j0lCgJ7Uw	http://www.youtube.com/channel/UCURo1uQmlo5o2j0lCgJ7Uw	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
6	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9UNZpWpOlo	1	0	#####	BahajakaDiyana23	As a Filipino, it's scary that I understand this statement of yours	UC4jLqjTa1E-HfE	http://www.youtube.com/channel/UC4jLqjTa1E-HfE	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
7	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9M_TG3lIHV	0	0	#####	FLPZ	I don't speak Spanish and I understood this. So weird lmao	UCDvDILPWtc3edg30pvt0W	http://www.youtube.com/channel/UCDvDILPWtc3edg30pvt0W	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
8	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9KL3XAbCeM	0	0	#####	Ydb15	Yo se solo un paquito español pero I could read that whole sentence muy bueno	UCV5Q0wCe-BdVE3g3jM03DUQ	http://www.youtube.com/channel/UCV5Q0wCe-BdVE3g3jM03DUQ	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
9	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9GfWhdVQ_h	0	0	#####	Gonza	Hajahajaha I can refer in English and español at the same tiempo. Hajahajahajaha	UC275RpZkuL9_GAILZ-wAEA	http://www.youtube.com/channel/UC275RpZkuL9_GAILZ-wAEA	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
10	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9EY-s4-wfMR	0	0	#####	Master Junky	I'm Italian, I speak english and I understood everything	UCXvLE5KYfQAacy-cdH_JQ	http://www.youtube.com/channel/UCXvLE5KYfQAacy-cdH_JQ	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
11	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9ATfqn8pG6	0	0	#####	Rebecca Blue	Estoy aprendiendo todavía but I understood it all	UC6j4Lc0KcalPcpMVw2Gsw	http://www.youtube.com/channel/UC6j4Lc0KcalPcpMVw2Gsw	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
12	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id99Eaz7F3Gq5	0	0	#####	Jim 85	Loi tenga su like buen hombre yo deseve it	UCnTv7kma8ZbNBrueDIKIQ	http://www.youtube.com/channel/UCnTv7kma8ZbNBrueDIKIQ	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
13	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id99Eaz7F3Gq5	0	0	#####	Alyssa T	I don't speak Spanish, well not fluently, but I still understood I	UCP26R8N2NiwlSLCDuWVfCk	http://www.youtube.com/channel/UCP26R8N2NiwlSLCDuWVfCk	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
14	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id96-INFXwXN	1	0	#####	Misuri	Where están los Spanish personas at?	UCH1eh6Ad11nk33xd4qaw	http://www.youtube.com/channel/UCH1eh6Ad11nk33xd4qaw	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
15	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id96-IDJFXBJ	0	0	#####	Misuri	Qué cool yo lo understand it muy good.	UCH1eh6Ad11nk33xd4qaw	http://www.youtube.com/channel/UCH1eh6Ad11nk33xd4qaw	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
16	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id92SIOVebZDF	1	0	#####	Isa Riano	Jajaja yeah, right? That's me todo el tiempo, when I forget how to say something i	UCad9E8ImCZ253wN0e0p0rg	http://www.youtube.com/channel/UCad9E8ImCZ253wN0e0p0rg	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
17	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id9-ZnNjhsQB-	0	0	#####	david cerezo	E logo estamos las personas que conseguimos speak in portuguese, spanish and e	UCsWb55HeK0mG_ndkMK8Vrg	http://www.youtube.com/channel/UCsWb55HeK0mG_ndkMK8Vrg	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
18	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id8YCampR8mL	0	0	#####	Lewis Barnes	WEPA	UCK3B6XF-GTWPvR3mhUynAQ	http://www.youtube.com/channel/UCK3B6XF-GTWPvR3mhUynAQ	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
19	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id8Y1VAJEX1U	0	0	#####	GG	Muy cómico lmaoo.	UCTEwL5FP-QTmoun5Y6mPmJA	http://www.youtube.com/channel/UCTEwL5FP-QTmoun5Y6mPmJA	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex
20	Ugh8Kuc4t-6YXqCoAEC.8GR5-4cm8id8wxbElhmBeq	0	0	#####	Joy	Me siento orgullosa.	UCmC6GAdqmQsC24V6u2qeg	http://www.youtube.com/channel/UCmC6GAdqmQsC24V6u2qeg	1	Ugh8Kuc4t-6YXqCoAEC	c88.rex

- a) Id Unique identifier for each comment
- b) replyCount Number of replies; empty=none
- c) likeCount Number of likes; 0=none
- d) publishedAt timestamp
- e) authorName the name of the commenting user
- f) text the comment itself
- g) authorChannelId unique identifier
- h) authorChannelURL complete URL
- i) IsReply 1=yes (reply comment), 0=no (top-level comment)
- j) IsReplyTo unique comment ID, as in column A
- k) IsReplyToName Author name, as in column E

Prepare your file for further exploration

- (1) Blend out the columns you don't need, e.g. author channel ID, URL
- (2) Activate line break/*Textumbruch* for the text column
- (3) Activate the 'filter' option

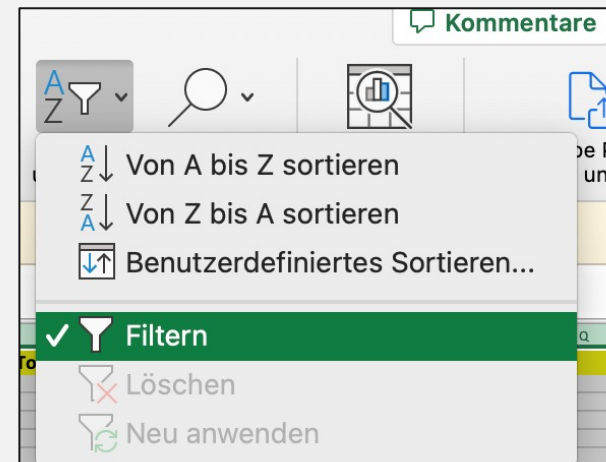
1

B	C	D	E	F	G
replyC	likeCou	publishedAt	authorName	text	isReply
0	0	24.08.23 01:27		난 한국사람이고 제 얼굴이 공부한 외국어가 영어 & 스페인어라서 가끔 헷갈리기도 해요	0
0	0	17.08.23 22:36	Lenix Di Genaro	This was muy bueno for me, fue lo best that me ayudo to aprender Spanglish	0
0	0	07.08.23 21:29	BambalidiGaiama	Vine conpliments to dame this video is old	0
0	0	05.08.23 17:59	Gema Enriquez	Too quickly and too rapidly? Hmmmm... dumb.	0
0	0	05.08.23 17:57	Gema Enriquez	Brunchear was the most offensive...ugh!	0
0	0	03.08.23 02:02	celgr1	Lo mejor es that cuando dicen la palabra "but" k is siempre "pero".	0
0	0	18.06.23 08:38	Edith	Gracias for a funny video. Me gusto a lot. 🤗	0
0	0	03.06.23 21:27	JoehahnPastal	That's not Spanglish, that's Puertorriquello Spanish 🤔🤔	0
0	0			this Spanglish is terrible and awkward. As a Puerto Rican this video is a disservice. ✖️	0
0	0	17.04.23 23:17	Skully Crossbone	Just switch from sentence to sentence.	0
0	1	11.04.23 02:50	SPARTANS FC	IRAS is so amazing. Que chido	0
0	0	19.03.23 18:32	Keepers of the Grid	Gracias para reminding me of mi abuela 🤗🤗	0
0	0	09.03.23 00:34	TheethChanneHow	"You can emblee the idioma many veces"	0
0	0	24.02.23 08:00	golbera	Native Mexicans on facebook would give me a lot of shit for speaking like this, idk why k offended them, lol (gual emy maybe? Who knows. I live in south Texas so I got used to this, I meant no harm.	0
0	0	05.01.23 13:04	Yuhiboy2001	Born video! Could you por favor do outro one sobre portugêsh?	0
0	0	01.01.23 22:54	Walkton-Avece ClaudioAvece	In south of Brazil speak portuguese with Spanish	0
0	0	28.12.22 11:38	xME9yPivCq30Xx	Orale, Wato. Thanks por todo. ¿Esta muy helpful, que no?	0
0	1	27.12.22 01:29	Flirt Westwood	This was great!	0
0	0	18.12.22 15:32	Shenonyang17	Wait	0
0	1	22.10.22 11:31	HerbellNightbane	I love how everyone in the comments are speaking Chido Americana	0
0	1	30.09.22 19:41	ShadowCraft	This videos es muy comico. Mucha gracias para Elmuy comico staff! I used Spanglish en Mexico hablar to people.	0
0	0	23.09.22 04:56	xME9yPivCq30Xx	"- Ay, Dios mio... Español es bien bu, you gotta admit, ¿Better Call Saul? "	0
0	0	02.08.22 20:10	kent bargo	1:24 Email/Correo electrónico	0
0	0	30.05.22 03:30	Eboy Morales	Ika Taglish	0
0	0	16.05.22 20:45	Criminal	I love este video	0
0	0	16.05.22 17:40	Amed Mayanga	I was told I have a spanglish accent when I speak English. I don't know what that means.	0
0	0	31.03.22 06:23	Nicolas Drosche	Yo solo inggalol	0
0	0	26.02.22 19:49	A L D O F L I D	I'm riendome in spanglish.	0
0	0	07.02.22 17:06	Evgeny Jiga	¿Yree akasao, ta jayee eyemexei nonu? Español	0
0	0	30.10.21 19:31	deoldiden	Haha vine	0
0	1	30.10.21 04:43	Tendes	I'm high love this	0
0	0	25.10.21 10:51	Mortis	No es cierto, spanglish es "Carro, parquedoero, wachito, Mimame pa atras" lo del video no sabe es un mezcla de español e inglés, spanglish es hacer una nueva palabra de dos idiomas. Fuckin menzós	0
0	0	20.10.21 16:29	Erik son	Spanglish mi creole favorito 🤗🤗	0
0	1	11.10.21 18:53	Javier Figueroa	What I remember is that if Spanglish is very comico to hablar	0
1	1	14.09.21 22:44	Jordinho Charles	This how I teach my friends to speak Portugêsh	0
0	0	05.01.22 02:57	Gabriel Walker	HiganoPortugêsh	1

2



3



Sorting exercises

The following exercises may help you figure out:

- (a) how your data spreadsheet is arranged
- (b) how comments relate to one another

!!! Do not save – undo all changes or close without saving, then reopen

- » Distribution by time
- » Sorting by replies
- » Sorting by popularity (likes and number of replies)
- » Interaction rate

Temporal distribution of comments

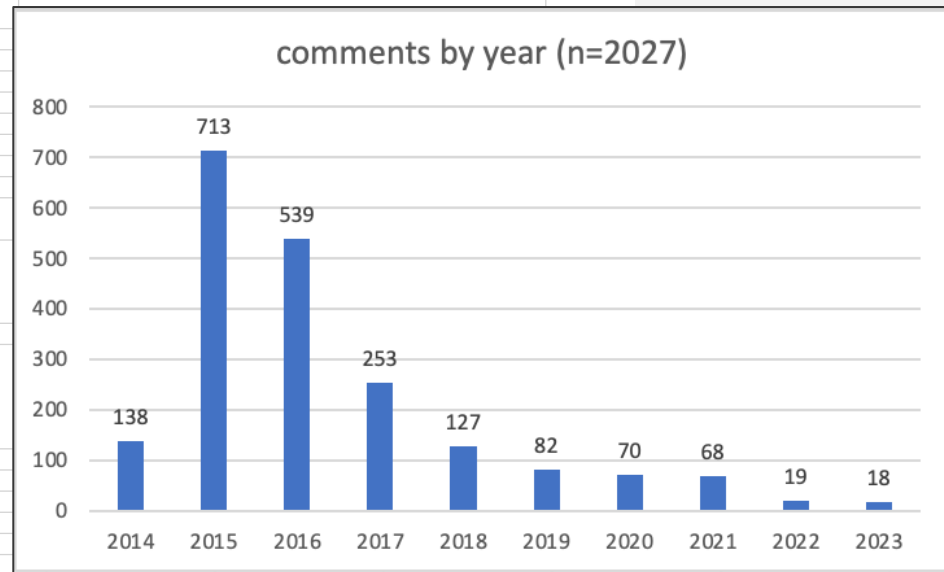
Sort by: **publishedAt**

The comments have been posted from: 09.2014 to: 09.2023.

Calculate their distribution per year, then display on a graph.

Bulk of comments are from 2015 + 2016 = 1.252 comments = 61%

	B	C	D	E	F	I
1	replyCoun	likeCoun	publishedAt	authorName	text	isRepl
2	0	0	24.09.14 22:51	gerardo cervantes	First comment	0
3	0	0	24.09.14 22:51	Kaeli Alexander	:)	0
4	0	0	24.09.14 22:56	Miranda	Love it!	0
5	0	0	24.09.14 22:56	francesca lupinetti	Omg! This video was so hilarious! RJ, you are awesome! I love you so much! Kisses bye	0
6	0	0	24.09.14 22:57	Kaeli Alexander	"Too quickly AND too rapidly?!" Dang! Must be super speedy!!	0
7	1	17	24.09.14 22:58	Kaeli Alexander		
8	0	0	24.09.14 22:58	Twitch Beats		
9	0	0	24.09.14 22:58	toomuchtime		
10	0	0	24.09.14 22:59	zElChap0r		
11	0	1	24.09.14 23:00	LaMuffin44		
12	0	0	24.09.14 23:04	ozzy		
13	0	0	24.09.14 23:07	E		
14	0	0	24.09.14 23:07	Dan PetersonTaylor		
15	0	2	24.09.14 23:08	KevOSMusic		
16	0	91	24.09.14 23:09	GabyB		
17	3	4	24.09.14 23:17	Anette Böhler Prydz		
18	1	1	24.09.14 23:24	SUSANA92		
19	0	0	24.09.14 23:24	Alexandra Sarahi		
20	0	0	24.09.14 23:36	Mr Pepe		
21	0	0	24.09.14 23:47	Ludwans Carvalho		
22	0	0	24.09.14 23:50	Willow Star		
23		2	25.09.14 00:01	Jerry Jerry		
24	0	0	25.09.14 00:01	philip jones		
25	0	0	25.09.14 00:14	Joel Ponce		



Sort by comment id → sequences of reply comments

Sortieren

Ebenen für die Sortierung hinzufügen: Meine Liste hat Kopfzeilen

Spalte	Sortieren nach	Reihenfolge	Farbe/Symbol
Sortieren nach	id	↕ Werte	↕ A bis Z

Reply comments are automatically sorted by publication time, thus allowing to reconstruct their sequential order. To sort a sequence of reply comments in a different way, you need to copy/paste them into a new sheet.

UggfgeDRp1k_JHgCoAEC	30	395	17.04.15 15:53	Jazmin	Does somebody speaks like this? I speak spanish and english, but sometimes i don't remember a word in spanish but i remember it in english, but i will never speak like that. The funny thing is, english is my second language.
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R7-LK17fg_oq		18	19.04.15 08:02	aloha2302	Jazmin Half of southern california speaks like this. The closer to LA, the worse it gets and the more made up words there are
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R71gfygmGmmuR		0	16.06.15 17:27	Jazmin	Toxic Doll i live in argentina, but spent many summers in miami. And never ever heard someone talking in spanenglish
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R71Uvg-UtbWh		5	11.06.15 18:34	Ximena Cerezo	iYo también hablo así! De repente es como "Fui a la tienda y vi a tal tipo y fue...umm...en inglés se dice akward" o algo por el estilo xD
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R71Zl_OWwq20		2	13.06.15 15:42	Gato Con Botas	Ximena Cerezo JAJAJ eres de Mexico? el span-english es lo mejor viste la película con Adam sandler SPAN-GLISH? xd
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R71ZIXH608Qu		0	13.06.15 15:41	Gato Con Botas	Jazmin Yo quiero mejorar el ingles pero me aburro tanto en hacerlo pero igual poco a poco
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R71Zz6_tqX_t		1	13.06.15 17:40	Ximena Cerezo	yuriy yakimov Si xD Luego tengo que hablar en spanglish porque ya el español me está costando trabajo por alguna razón x'D No ¿está buena? Cx
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R72AJYCd_alw		1	28.06.15 14:58	Noles Dire	Jazmin ve a zonas de inmigrantes, ellos son los que hablan asi.
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R72fDo1n1P9e		2	11.07.15 00:24	Paideia	Toxic Doll Tienes razón, disculpa, no era la idea ofender a nadie. Pero, si te fijas, sí tiende a ser así, no es una cuestión absoluta sino de grados
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R72ODiexeX6s		6	04.07.15 00:37	Paideia	Entre más ignorante seas más spanglish hablarás. Los puertorriqueños y chicanos hablan mucho spanglish. Un Argentino, colombiano o español nunca
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R73BO2dm6gZu		2	23.07.15 21:28	Jesse Jimenez	Jazmin I speak like this all the time "A guey, vamos a la bar by the beach.
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R73BpWdJtPo		0	24.07.15 01:41	Pepe Cuevas	Jazmin yep, and we also have new words like "marketa" for market or "baica" for bike, or "troca" for truck, "tranca" for trunck, "carpeta" for carpet, "yarda" for yard or backyard, and so on
UggfgeDRp1k_JHgCoAEC.7z2jpTPEq0R74P99JfK2i		0	23.08.15 01:35	David Ventura	+Paideia estas equibocado en eso, la gente que abla spanenglish son los que an nacido en usa xque tienen familia que ablan mayoría de veces espanol y eyos como aprenden English y tambien Spanish por eso agarran una forma de usar los dos idiomas porque ave

Top-level comments by number of replies, then number of likes



isReply = 0 first
 reply Count = highest first
 like Count = highest first

replyCoun	likeCoun	publishedAt	authorName	text	isRepl
83	639	05.03.16 21:53	dochnicht	A mi me parece que solo hay two places in the whole world donde hablan TRUE Spanglish. 1. South Florida 2. Puerto Rico	0
68	2466	13.06.15 05:16	Francisca Curaqueo	never en toda my life I've escuchado a somebody decir brunchear 🤔	0
62	2531	17.07.16 15:35	c88.rex	for the people que hablan español, this is muy raro because we can read this muy rapido and we are able to entenderlo todo	0
46	54	18.04.15 23:44	Jack García	I don't know in Latin America, but in Spain we just say "buscar en Google" not "Googlear".	0
30	395	17.04.15 15:53	Jazmin	Does somebody speaks like this? I speak spanish and english, but sometimes i don't remember a word in spanish but i remember it in english, but i will never speak like that. The funny thing is, english is my second language.	0
30	1555	27.05.16 19:09	RaZZeR	Rapid agresive spanish = normal cuban	0
22	52	23.01.15 15:33	Willie Fordham	Vaya a Costa Rica si tu quieres escuchar El Espangles. Lol	0
20	312	16.09.15 19:11	TFtusave	e-mail = correo electronicoit does have a translation	0
18	19	15.10.14 18:21	David Rocha	Ew spanglish is disgusting ,annoying and dumb. I speak both languages.	0
18	150	11.02.15 04:44	Ann	sana sana culito de rana jajajajajaja OMG great	0
18	923	31.03.16 17:18	Say Moore Radio	that awkward moment when you start a pensar en two languages at the same tiempo...	0
13	124	03.02.15 19:33	Martín Galván	"In un place de La Mancha of which nombre no quiero remembrearme, vivía, not so long ago, uno de esos gentlemen who always tienen una lanza in the rack, ..." Spanglish everywhere... Annoying but muy necesario. Sobre todo for people that tiene flojera for learn well both idiomas.	0
13	5	27.03.15 03:13	Abril	I thought banana was platano in Spanish	0
13	96	14.10.15 02:37	Manuel Pantoja	Necesito parquearme jejeje	0
12	27	26.02.15 14:11	sebastian sanchez	me parece tan estúpido hablar en spanglish	0
11	42	25.09.14 01:12	nnjddr	E-mail= correo electronico	0
10	64	05.06.15 22:59	Sanada Kenshi	The Ukrainian laguage is a mix of Russian and Polish so in the future Spanglish can become a legitimate and official language	0
10	56	26.01.16 01:00	Philippe-Étienne G-P	same thing in Montréal but with french -- Frenchlish ou franglais	0

Top-level comments by number of likes, then number of replies

	Spalte	Sortieren nach	Reihenfolge	Farbe/...
Sortieren nach	isReply	⌵ Werte	⌵ Nach Größe (aufsteigend)	⌵
Dann nach	likeCount	⌵ Werte	⌵ Nach Größe (absteigend)	⌵
Dann nach	replyCount	⌵ Werte	⌵ Nach Größe (absteigend)	⌵

isReply = 0 first
 like Count = highest first
 reply Count = highest first

	B	C	D	E	F	I
1	replyCoun	likeCoun	publishedAt	authorName	text	isRepl
2	62	2531	17.07.16 15:35	c88.rex	for the people que hablan español, this is muy raro because we can read this muy rapido and we are able to entenderlo todo	0
3	68	2466	13.06.15 05:16	Francisca Curaqueo	never en toda my life I've escuchado a somebody decir brunchear 🤔	0
4	30	1555	27.05.16 19:09	RaZZeR	Rapid agresive spanish = normal cuban	0
5	18	923	31.03.16 17:18	Say Moore Radio	that awkward moment when you start a pensar en two lenguages at the same tiempo...	0
6	6	757	06.04.16 18:34	Joyce Segura	IF THIS WAS A CLASS YO ESTARÍA PASANDO WITH HONOURS	0
7	83	639	05.03.16 21:53	dochnicht	A mi me parece que solo hay two places in the whole world donde hablan TRUE Spanglish. 1. South Florida 2. Puerto Rico	0
8	6	638	03.06.15 18:53	AL	Este video was so good!	0
9	6	467	10.03.16 18:29	Ana	You'd be sorprendido by the cantidad of times I've said Shipear	0
10	7	416	11.05.15 05:03	imikeajr	I like Spanglish un poco, pero I don't speak it mucho... lol	0
11	30	395	17.04.15 15:53	Jazmin	Does somebody speaks like this? I speak spanish and english, but sometimes i don't remember a word in spanish but i remember it in english, but i will never speak like that. The funny thing is, english is my second language.	0
12	5	314	14.10.16 01:35	Grijalbaro	Si lo tienes que forzar, no es Spanglish	0
13	20	312	16.09.15 19:11	TFtusave	e-mail = correo electronicoit does have a translation	0
14	1	249	19.05.15 04:46	Bella	omg you guys amo este video, I'll share it with my amigas.	0
15	6	247	02.02.16 03:14	Aurora	3:50 i just imagined yelling the mañanitas really fast and madly lmao "ESTAN SON LAS MAÑANITAS QUE CANTABA EL REY DAVID"	0
16	6	204	18.11.16 23:40	Rogue Rodriguez	Puerto Ricans are the Masters of Spanglish	0
17	7	176	16.10.16 18:58	Lugamo94	01:33 La traducción de "e-mail" es "correo electrónico".	0
18	4	174	12.08.15 02:44	Jorge Alejandro Rodríguez	I use the verb "what sapear" for using whatsapp	0
19	1	156	02.06.15 00:50	angie	i always use "stalkear" jajaja spanglish power	0
20	18	150	11.02.15 04:44	Ann	sana sana culito de rana jajajajajaja OMG great	0
21	1	125	16.03.15 00:25	503NYC	Lmao. Muy buena guys keep los videos coming.	0
22	13	124	03.02.15 19:33	Martín Galván	"In un place de La Mancha of which nombre no quiero remembrearme, vivía, not so long ago, uno de esos gentlemen who always tienen una lanza in the rack, ..." Spanglish everywhere... Annoying but muy necesario. Sobre todo for people that tiene flojera for learn well both idiomas.	0
23	13	96	14.10.15 02:37	Manuel Pantoja	Necesito parquearme jejeje	0
24	0	91	24.09.14 23:09	GabyB	Este video is so funny. RJ y Pablo guapísimos both of you and will adoro tus vídeos. Espero que you guys keep making este tipo de vídeos i can relate to.	0
25	1	77	14.01.17 20:42	Commander Waddles	How to speak Spanglish: know English. know Spanish. See a friend who knows both. Speaking Spanglish just happens without you trying anything. Congrats.	0

Interaction rate in the comment section

Sort by: **isReply**

To work out the rate of interaction in a comment section:

Divide the number of reply comments by the total number of all comments

→ % replies → use this figure as an indicator of interactive engagement.

- » Total number of comments n=2027
- » Top-level comments (TLC) n=1288
- » Reply comments (RC) n=739
- » **Reply rate = 36,4%**
- » A high rate of reply comments indicates a high degree of interaction among commenters. 36% is not very high, but not too low either.
- » Figures for 2015 and 2016 are a bit higher
→ slightly more user interaction in the first few months after publication.

	TLC	RC
2015	61%	39%
2016	61%	39%

Research questions

- » Question 1: *How* do user comments mix English and Spanish?
- » Question 2: How do commenters discuss Spanglish?
- » Question 3: How do commenters evaluate this video?
- » Question 4: How do commenters position themselves towards language contact?

Two pathways into the analysis of user comments

Focus on features:

- » Features can be lexis, but also syntax/constructions, spelling, or emojis.
- » In all cases, features are discrete units
- » Feature analysis examines their frequency, distribution, variation, and contextual dimensions.
- » Often computer-assisted analysis.
- » Works well with larger data sets.
- » → Our focus today

Focus on sequences:

- » Attention to the temporal unfolding of the discourse or communicative event, and to the sequential organisation and coherence across messages/comments.
- » Manual 'close reading' of your data (e.g. a message exchange, comment section, post with comments)
- » Interactional, pragmatic, discourse analysis
- » Works well with limited data sets.

Question 1: *How do user comments mix English and Spanish?*

- » **Manual** identification of relevant comments
- » Coding by code-switching pattern, e.g. intersentential vs intrasentential code-switching. This allows for recursively finer distinctions.
 - ▶ Code-mixing within a clause, e.g.
 - > `Esto es brilliant!!!`
 - > `Hope to see muchos mas.`
 - ▶ Code-mixing within a phrase, e.g.
 - > `Es too facil to atender Spanglish.`
 - > `Holy fucking mierda.`
 - > `Rolling on the suelo watcheando este vídeo. :)`

Question 1: How do user comments mix English and Spanish?

I went through the first 70 comments – manually identified those that contain language mixing -- these can be taken to finer syntactic and/or discourse analysis.

replyCount	likeCount	publishedAt	authorName	text	isReply
0	0	24.09.14 22:59	zElChapoJr	Outro song?? Es too facil to atender Spanglish.	0
0	0	24.09.14 23:07	E	Spanish drag es muy handy!	0
0	91	24.09.14 23:09	GabyB	Este video is so funny. RJ y Pablo guapísimos both of you and will adoro tus vídeos. Espero que you guys keep making este tipo de vídeos i can relate to.	0
0	0	24.09.14 23:24	Alexandra Sarahí	Where I live (Tamaulipas, Mexico, border with Texas) we call the Spanglish speakers "pochos"... I really don't like speaking like this, like mixing Spanish with English in most of my sentence but we do use some words that are a mix of both languages... Like "Mi mamá estaba súper FREAKHEADA." (My mom was super FREAKED OUT." So... Yeah! Btw love you R.J.	0
0	0	25.09.14 00:57	The Owl's Crown	Holy fucking mierda. Perfecto	0
0	0	25.09.14 04:27	Mikendo	Oh my Dios, tan funny!	0
0	0	25.09.14 05:27	Lúlo&Co	Esto es brilliant!!! Ame elvídeo RJ	0
0	0	25.09.14 06:45	Deller Name	No LO puedo creer... Una cosa por el diablo... LO mato con un cochio... Like that?	0
0	0	25.09.14 16:11	Eli Aguilar	Jajajaja. Now you're talking my language.. Ya era hora.. 🤣🤣🤣👍👍❤️❤️	0
0	0	25.09.14 21:34	Mary Aguiar	Loved el vídeo sobrino. Hope to see muchos mas.	0
0	0	26.09.14 03:41	tark	Lol esto es gold	0
0	0	26.09.14 18:18	Fernando Chavez	RJ y Pablo necesitan BONEar ;) muy caliente both of you.	0
0	0	26.09.14 23:24	Clarissa Alonzo	"I don't know se"	0
0	1	28.09.14 07:23	Bernhard Aue	Rolling on the suelo watcheando este vídeo. :)	0
0	0	29.09.14 12:40	Jose Gomez	Bro i love your way of hablar that tu tienes :D	0
0	0	06.10.14 21:31	Lluvia Mejia	Like "stalkear.. Taggear.. Chekear..." Etc XD	0
0	2	13.10.14 01:05	Ana Zentella	Bueno, se confunden bastante, like the idea that you can do anything to any word, and the mixes they OK are not like what legit Spanglish speakers really do-- cambiamos más entre frases u oraciones completas. And of course it's not a new language, porque si entiendes el inglés y el español you'll understand this STYLE of speaking. Y no me parece muy FUNNY tampoco.	0
2	8	13.10.14 06:33	Uncle Tom	yo no uso RAS i just switch to german or portuguese.	0
0	1	14.10.14 21:55	Wysota	I am so orgullosa de que spanish sea my first lenguaje. Esto es muy funny	0
0	1	15.10.14 00:13	Paola Col	Me gustaría speak Spanglish like ustedes muchachos. Some día I wanna ser como you both :3	0
0	1	15.10.14 14:42	Elvia Jacobo	"PROMETO LEALTAD A LA BANDERA...!" Definitely the best part, hahahaha. Keep up the good work!	0

Question 1: How do user comments mix English and Spanish?

A closer look at the first 12 comments:

text

Outro song?? Es too facil to atender Spanglish.

Spanish drag es muy handy!

Este video is so funny. RJ y Pablo guapísimos both of you and will adoro tus vídeos. Espero que you guys keep making este tipo de vídeos i can relate to.

Where I live (Tamaulipas, Mexico, border with Texas) we call the Spanglish speakers "pochos"... I really don't like speaking like this, like mixing Spanish with English in most of my sentence but we do use some words that are a mix of both languages... Like "Mi mamá estaba súper FREAKHEAD." (My mom was super FREAKED OUT." So... Yeah! Btw love you R.J.

Holy fucking mierda. Perfecto

Oh my Dios, tan funny!

Esto es brilliant!!! Ame el vídeo RJ

No LO puedo creer... Una cosa por el diablo... LO mato con un cochio... Like that?

Jajajaja. Now you're talking my language.. Ya era hora.. 😂😂😂😂👍👍💚💚

Loved el video sobrino. Hope to see muchos mas.

Lol esto es gold

RJ y Pablo necesitan BONEar ;) muy caliente both of you.

- Mixing within a phrase
- Mixing within clause and phrase
- Mixing within clauses and phrases
- Metalinguistic reflexion, Spanish with integrated English lexis
- Mixing within a phrase
- Mixing within phrases
- Mixing within a phrase
- Code switching
- Code switching
- Mixing at clause level
- Mixing at phrase level
- Nonce grammatical integration and mixing within a clause

Now, **AntConc** is required – see presentation on the next two slides.

- » ➔ Download AntConc
- » ➔ Import the PDF file with the comments into AntConc.

- » Full procedure:
 - ▶ Go back to your Excel sheet.
 - ▶ Copy-paste your 'text' column into a new file, save as TXT or PDF.
 - ▶ Alternatively: Select the 'text' column, export it as a PDF file.

AntConc -- www.laurenceanthony.net/software.html

AntConc

KWIC | Plot | File | Cluster | N-Gram | Collocate | Word | Keyword

Total Hits: 356 Page Size 100 hits 1 to 100 of 356 hits

	File	Left Context	Hit	Right Context
1	Spanglish_allcomments.pdf	nglish is studied in UK and not the US. and	Spanglish	is a bit poo truth. Often such a long
2	Spanglish_allcomments.pdf	so PERFECTO????????? No one me cree que	spanglish	is a language bien chida, but I've allways
3	Spanglish_allcomments.pdf	dog is hót dóg and gum is chiclé. kkkkk the	spanglish	is a real mierda!!! I can't entender how
4	Spanglish_allcomments.pdf	is. who is the host? His spanish is horrible!!	Spanglish	is a shame to the spanish language. Cervant
5	Spanglish_allcomments.pdf	:n understand No soy fluent en español but	spanglish	is so easy for me entender omggg New Mex
6	Spanglish_allcomments.pdf	: Spanish aka the way all Dominicans speak	Spanglish	is so fucking annoying, you either speak on
7	Spanglish_allcomments.pdf	2 are very true, number 3 is utter bullshit.	Spanglish	is so hard!! D: I prefer speak English or
8	Spanglish_allcomments.pdf	mwisakamana я вам дам ka A+ for trying.	Spanglish	is for people who can't speak either languag
9	Spanglish_allcomments.pdf	:on dulce @ I hate Spanglish.	Spanglish	is for people who have an iq of 5 and
10	Spanglish_allcomments.pdf	nozco muchos que sí hablan spanglish. Lol.	Spanglish	is literally Native Californian. I've finally four
11	Spanglish_allcomments.pdf	passed German in high school I dont think	spanglish	is literally throwing random english words in
12	Spanglish_allcomments.pdf	we speakiamos así todo el time! Aii jajajaja	spanglish	is muy common en mi casa. Siempre hablan
13	Spanglish_allcomments.pdf	of the word That's me all todo el tiempo	spanglish	is muy facil to talk Juro lealtad a la

Search Query Words Case Regex Results Set All hits Context Size 10 token(s)

spanglish Start Adv Search

Sort Options Sort to right Sort 1 1R Sort 2 2R Sort 3 3R Order by freq

- » AntConc is a free software that performs basic corpus-linguistics operations with in-built statistical calculations.
- » AntConc offers the option of switching back and forth between selected features and their surrounding context.

AntConc operations

KWIC

Plot

File View

Cluster

N-Gram

Collocate

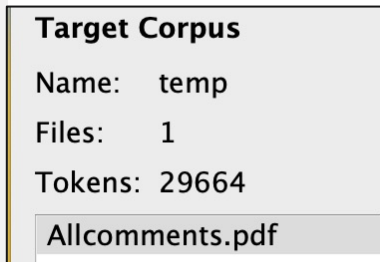
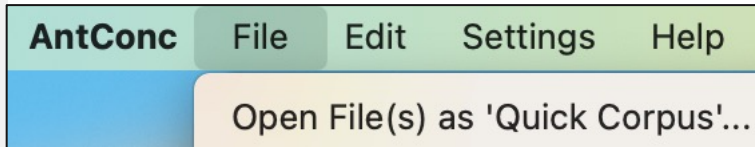
Word

Keyword

Wordcloud

- KWIC Key Word In Context
- Plot Displays the linear distribution of the search word in the loaded files
- File View Full text view
- Cluster Similar to N-Gram (next item)
- N-Gram Calculates the frequency of word strings with a search word
- Collocate Calculates statistically significant collocators of a search word
- Word All words (types) listed by frequency (tokens)
- Keyword Calculates statistically significant keywords compared to a reference corpus
- Wordcloud Creates pretty word clouds

File > Open File(s) > select your PDF file > the corpus loads up.



The **horizontal bar** shows all operations you can carry out

Word > create word list by frequency.

The word *Spanglish* is on rank 7, most common content word.

AntConc

Target Corpus

Name: temp

Files: 1

Tokens: 29664

Allcomments.pdf

KWIC | Plot | File Vi... | Clus... | N-Gr... | Colloc... | Word | Ke

Entries 5366/5366 Total Freq 29664/29664 Page 1

	Type	Rank	Freq	Range
1	i	1	742	1
2	a	2	493	1
3	the	3	479	1
4	and	4	411	1
5	que	5	400	1
6	is	6	373	1
7	spanglish	7	356	1
8	in	8	349	1
9	de	9	343	1
10	to	10	333	1
11	en	11	327	1
12	spanish	12	324	1
13	it	13	319	1
14	no	14	309	1
15	es	15	290	1
16	el	16	257	1
17	...	17	228	1

Search Query Words Case Regex Min. Freq 1

Start Adv

Sort by Frequency Invert Order

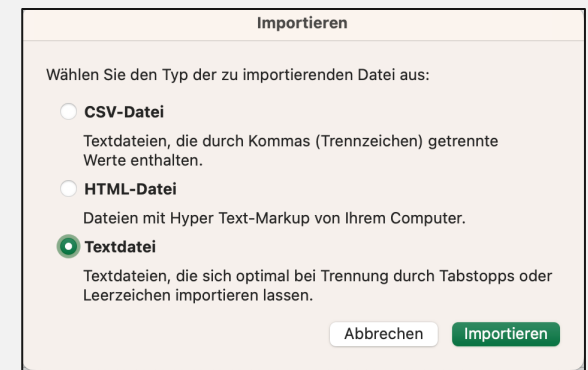
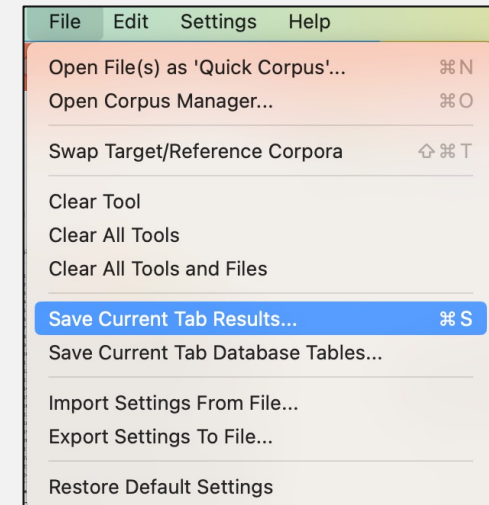
Question 2: How do commenters evaluate Spanglish?

Proxy: *Spanglish* → Key Word in Context (KWIC)

File	Left Context	Hit	Right Context
Allcomme...	English is studied in UK and not the US. and	Spanglish	is a bit poo truth. Often such a long
Allcomme...	rnandez is so PERFECTO???????????? No one me cree que	spanglish	is a language bien chida, but I've allways
Allcomme...	where hotdog is hótđóg and gum is chiclé. kkkkk the	spanglish	is a real mierda!!! I can't entender how
Allcomme...	ly Americans. who is the host? His spanish is horrible!!	Spanglish	is a shame to the spanish language. Cervantes is
Allcomme...	no te pueden understand No soy fluent en español but	spanglish	is so easy for me entender omggg New Mexico
Allcomme...	Aggressive Spanish aka the way all Dominicans speak	Spanglish	is so fucking annoying, you either speak one or
Allcomme...	amen 1 and 2 are very true, number 3 is utter bullshit.	Spanglish	is so hard!! D: I prefer speak English or
Allcomme...	g. Buti mwisakamana я вам дам ка A+ for trying.	Spanglish	is for people who can't speak either language 😂
Allcomme...	abichuelas con dulce 🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸 I hate Spanglish.	Spanglish	is for people who have an iq of 5 and
Allcomme...	como 4. Conozco muchos que sí hablan spanglish. Lol.	Spanglish	is literally Native Californian. I've finally found el
Allcomme...	how I passed German in high school I dont think	spanglish	is literally throwing random english words into a spanis
Allcomme...	this! Here we speakiamos así todo el time! Aii jajajaja	spanglish	is muy common en mi casa. Siempre hablan like
Allcomme...	of the word That's me all todo el tiempo	spanglish	is muy facil to talk Juro lealtad a la
Allcomme...	my family members, but it makes speaking easier. Lol	Spanglish	is the best pero no mucha people lo habla...
Allcomme...	: con facilidad 😊 Dominicanos también 😂 No mames	spanglish	is the best language ever tu can talk con
Allcomme...	anish or English or are bilingual with both. The reason	Spanglish	is used is so all feel they are a
Allcomme...	speaks Spanish and one person only speaks English .	Spanglish	is used so all can understand the conversation maybe
Allcomme...	tends to speak Portuglês What is interesante es that el	Spanglish	is very cómico to hablar Spanglish mi creole favorito 😂
Allcomme...	say "hacer (inserta english word aqui)" que father The	Spanglish	is very difícil! XD PROMETLEALTADALABANDERA SJALKS
Allcomme...	the time in my house! Jajajajajaj this is not spanglish.	Spanglish	is when u mix two words from each language,

Export a subset of results from AntConc → Re-import into Excel

- » Take a subset of the data back to Excel for more qualitative coding, if needed.
- » Your KWIC or collocation results can be exported to a text file, then imported into Excel.
- » Add columns for qualitative coding, e.g. for language contact patterns or metalinguistic commentary.



Es RJ! El novio de Will! :D i found it funny that i already speak	spanglish	and i didnt even know it wow
he's so cute WHO LIKES FLAN?????? My friend says sometimes I start to talk	spanglish	and I dont even realize XD He is like wtf you crazy
I'm from España but when I went to Gibraltar casi todo el mundo hablaba	spanglish	and I loved it
peruvian Jajajajaja so recocha tan cool! The verdad is that me gusta the concepto of	spanglish.	And no es hard to entender
platano! The first comments now I already now it. I know spanish and english and	spanglish	and now studying french. In my opinion because I wasn't taught the technical
used "brunche" I'm sure Cali tambien since it's filled con mostly Latinosz puro	Spanglish	Arriva!!!! In the rio grande valley

Question 3: How do commenters evaluate this video?

Proxy: „this video“ / „este video“

Left Context	Hit	Right Context
and akward. As a Puerto Rican this	video	is a disservice. ☆ too much English and words are
eaking friends and I agree that this	video	is a little misleading. puertoricans agree I think Spangli
o you take it facil tambien YAS this	video	is gold LOLLOLOL :) Damn, reading these comments sour
you not producing any more ? Your	video	is Great I LIVE FOR RJ♥♥♥♥♥😘😘😘😘😘 Why did this
just because my skin is white This	video	is muy interesando! Me gusta so much esto! Salud
nb. Vine compilations 🤪 damn this	video	is old This was muy bueno for me, fue
ak english Wath the fuck Wath you	video	is rare no me gustò el video. p r
ak, except I use Irish/English. Este	video	is so funny. RJ y Pablo guapísimos both of
Åttÿšòn Frøm thê Błâčk Pårådê this	video	is stupid you can't teach someone spanglish, being
e that was Norwegian Oh god! This	video	is tan gracioso Pues, claro all the compas van
reo electronico" So the point in the	video	is that when you say "e-mail me later"
🇧🇷🔥¿Caliente, que no?🔥🇧🇷_* This	video	es muy comico. Muchas gracias para El muy comico
ajaja en serio? jajajajaja OMG°! Este	video	es muy funny, I hope haberlo hecho nice no
mother!! Naaah is a broma. El fuckin	video	es muy funny. Saludos!! EL presentador nisiquiera pudo
l no es "Banana" Es "plátano" lol.. la	video	es muy interesting!! voy a share mi embarrassing story
ia brunchear,googleglar Jajaja, este	video	es hilarious! Nunca había oído decir brunchear, pero es
sta video CANCER i pienso que this	video	es really bueno . so bueno! What a perfect diction... :
is noches😎 or buenas dias💕 This	video	es the polla Yo no speake English that well
ins are the best ha Me gustaría this	video	es very divertido I don't need to learn

Question 4: How do commenters position towards language contact?

Proxies: personal pronouns, verbs that index a subjective viewpoint (*think/find*)

Left Context	Hit	Right Context
I didn't mean to be prejudiced in any way.	I'	m a Dane who learnt English at a young
so I search it up and here it is Btw	I'	m a filipino watching Asian boss, and I search
ak just one lenguaje. I hate when people think	I'	m a gringo just because my skin is white
... en seriously? don't me jodas que awesome	I'	m a Mexican and I don't know if
ng me all 🤔 He almost had all my last names	I'	m not even joking😂 The dark guy is hoooot
because of my work (international commerce).	I'	m not fluent speaking English. It's not important
j :) Respiren maes lol You're right, but I think (I'	m not fully sure.. that's only said like
hacer a momo about this pe la true is que	I'	m not sure.. I'm pinche hisneck "Mexican & Norwegian"
perfect example @Luca Brasi *entender *_Ay,	I'	m learning from a 🇪🇸 mijo del Cartel 🇪🇸 Es bien...
near" is not a word HES HOT THE SECOND GUY	I'	m learning spanish and I chat with an Argentine
panish (por ejemplo: RUNear, SINGear, etc) lol	I'	m learning Spanish, and so I TOTALMENTE use Spanish
nglish but they still use horrible spanish drag,	I'	m an interpreter, and I usually pretend I don't
h , not both mixed I follow éste canal por que	I'	m an maestra de español and this videos siempre
ima word) PARA SPANGLISH HABLANTES ONLY	I'	m French and my English teacher forces us to
to be practicing lol c88.rex Yo puedo aunque	I'	m French so yo solo voy a hacer as
electrónico brunch--- merienda o aperitivo :)	I'	m from España but when I went to Gibraltar
tos parents do you have? LOL I speak Spanish	I'	m from PR and this is actually all true
nish "ing" hahaha Bruch is bronche in spanish.	I'	m just curious, I really love this video it
que speak Spanish is Lindo It's funny because	I'	m just speaking English and all the time I
finun Igual se puede decir banana. c88.rex lol	I'	m only in Español 1 and I could read this
. QUIERES? I grew up with both languages and	I'	m only now learning as an adult that most

y speak Spanish	I think	in Spanglish, English is my first language but
k spanglish, but	I think	it's easier than the way my friends
o love spangilsh	i think	ke es funny que the american people que
s Like Huh o.O ..	I Think	Lil By Lil They Started Learning lol dacă
ish? Nevermind.	I think	most Caribbean Spanish speakers have mastered this. im
nd español pero	I think	que I lo molesto. Jahajahajaha este video was
ertoricans agree	I think	Spanglish means Èspanól mixed with English email se
I'm Spanish and	I think	the Spanish has not a very difficult grammar (

	Hit	Right Context
and I hate how	I find	it hard to express myself in Spanish and
ies to Spanish.	I find	mixing both languages into one a lot harder
m spanish and	I find	this offensive. That's all. Hello once again,

Question 4: How do commenters position towards language contact?

Proxies: verbs that index emotions (*love/hate*)

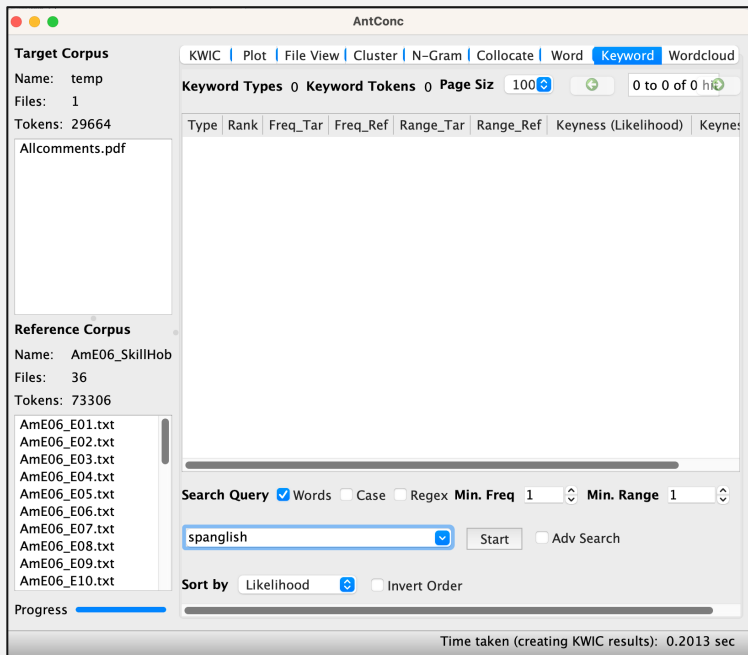
Left Context	Hit	Right Context
jajajaj fue divertido Necesito parquearme jejeje	I love	his piercings, can anyone tell me what style
ercings, can anyone tell me what style its called?	I love	his piercings, can anyone tell me what style
ercings, can anyone tell me what style its called?	I love	his piercings, can anyone tell me what style
ercings, can anyone tell me what style its called?	I love	his piercings can anyone tell me the style
to en mi life. Ass Hahahaha pretty good bato XD	I love	his tie :D ... Comprendo quando el hombre MUCHO
de rana 🤪 You have powerful energy. I love it!!	I love	your clarity and projection Spaniglish usado por gente
y. Yesss you forgot NY :) exacto xD Oh mi dios!!!	I love	your foto ♥️😂😂 :o mine? Oh whoops, I meant +
los chetos nomás 🤪 +sofielamy eres una army?	i love	your foto ♥️ michelle pacheco Yeah, I am! Como
an locos jajajaja , My two favorite Cubans 🤪 Bro	i love	y
i speak English.. I don't know what that means.	I love	e
ty much you sound like you can't speak English..	I love	e
lo necesitan BONEar ;) muy caliente both of you.	I love	R
both of you. I love RJ in a bow tie.	I love	R

Left Context	Hit	Right Conte
I was watching George Lopez and I found this mierda	I hate	spanGLISH. Confuses the shit out of me. Ple
this is how to say Spanish (sp-an-i-sh)	I hate	spanGLISH. Pick one language! Spanglish all
ating mangú y habichuelas con dulce🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸🇺🇸	I hate	Spanglish. Spanglish is for people who hav
nd Spanish in our sentences Yes si HispanoPortunglês	I hate	cuando eso happens Ukrainian is its own la
never got the proper Spanish speaking education and	I hate	how I find it hard to express myself
nucho, como lo de feisbuquear o cosas similares. Bruh	I hate	it when Spanish people say all of there
🤪🤪🤪 Spanglish is ewe to me for some reason Dude,	I HATE	Spanglish xD Chavacano filipinos puede als
dame a taco! mom: haste your taco! me: but ma!	I hate	Spanglish! TANKS FOR ENSEÑARME SPANGL
it got back up, but my English is still better.	I hate	this ;-); Pablo is a hot underwear model like
en la making of this tutorialeishon have a nice day :)	I hate	to be that guy but that's the
I dont have the mente to speak just one lenguaje.	I hate	when people think I'm a gringo just

Add-on: Keyword analysis

A keyword analysis of the dataset (“target corpus”) against a „reference corpus“ (here, a subset of an AmE corpus) reveals words that are statistically significant for the target corpus.

» Nor surprisingly, language labels and Spanish lexis rank very high.



AntConc

Target Corpus
Name: temp
Files: 1
Tokens: 29664
Allcomments.pdf

Reference Corpus
Name: AmE06_SkillHob
Files: 36
Tokens: 73306
AmE06_E01.txt
AmE06_E02.txt
AmE06_E03.txt
AmE06_E04.txt
AmE06_E05.txt
AmE06_E06.txt
AmE06_E07.txt
AmE06_E08.txt
AmE06_E09.txt
AmE06_E10.txt

KWIC | Plot | File View | Cluster | N-Gram | Collocate | Word | Keyword | Wordcloud

Keyword Types 0 Keyword Tokens 0 Page Size 100 0 to 0 of 0 h

Type	Rank	Freq_Tar	Freq_Ref	Range_Tar	Range_Ref	Keyness (Likelihood)	Keyness (Effect)
que	1	400	0	1	0	999.465	0.027
spanglish	2	356	0	1	0	889.144	0.024
en	3	327	2	1	1	793.431	0.022
de	4	343	8	1	5	785.633	0.023
spanish	5	324	6	1	2	753.031	0.022
es	6	290	0	1	0	723.839	0.019
el	7	257	2	1	1	619.176	0.017
y	8	233	2	1	2	559.547	0.016
la	9	236	5	1	2	543.473	0.016
i	10	742	492	1	31	528.693	0.048
english	11	187	3	1	3	437.471	0.013
speak	12	174	2	1	2	413.282	0.012
no	13	309	103	1	33	377.461	0.021
se	14	150	0	1	0	373.892	0.010
me	15	238	51	1	18	358.833	0.016
yo	16	138	0	1	0	343.941	0.009
español	17	133	0	1	0	331.463	0.009
lo	18	135	1	1	1	325.313	0.009
o	19	116	1	1	1	278.210	0.008
lol	20	108	0	1	0	269.093	0.007

Search Query Words Case Regex Min. Freq 1 Min. Range 1

spanglish Start Adv Search

Sort by Likelihood Invert Order

Progress

Time taken (creating KWIC results): 0.2013 sec

KWIC Plot File View Cluster N-Gram Collocate Word Keyword Wordcloud								
Keyword Types		Keyword Tokens		Page Size		100 H 1 to 100 of		
	Type	Rank	Freq_Tar	Freq_Ref	Range_Tar	Range_Ref	Keyness (Likelihood)	Keyness (Effect)
1	que	1	400	0	1	0	999.465	0.027
2	spanglish	2	356	0	1	0	889.144	0.024
3	en	3	327	2	1	1	793.431	0.022
4	de	4	343	8	1	5	785.633	0.023
5	spanish	5	324	6	1	2	753.031	0.022
6	es	6	290	0	1	0	723.839	0.019
7	el	7	257	2	1	1	619.176	0.017
8	y	8	233	2	1	2	559.547	0.016
9	la	9	236	5	1	2	543.473	0.016
10	i	10	742	492	1	31	528.693	0.048
11	english	11	187	3	1	3	437.471	0.013
12	speak	12	174	2	1	2	413.282	0.012
13	no	13	309	103	1	33	377.461	0.021
14	se	14	150	0	1	0	373.892	0.010
15	me	15	238	51	1	18	358.833	0.016
16	yo	16	138	0	1	0	343.941	0.009
17	español	17	133	0	1	0	331.463	0.009
18	lo	18	135	1	1	1	325.313	0.009
19	o	19	116	1	1	1	278.210	0.008
20	lol	20	108	0	1	0	269.093	0.007

Wrapping up

- » You've seen a routine for the retrieval and mixed-methods analysis of user comments
- » This routine can be adapted to other data scraping tools to work with data from other platforms. The order of the procedure remains the same.
- » In this approach, spreadsheet and concordance analyses do not aim to replace a close, qualitative examination of user comments in their sequential order. Rather, they support manual reading by providing a better grip on the flow of communication in a comment section. They also help to validate the selection of examples for fine-grained analysis.
- » The exponential increase in the volume of digital discourse can and should not be ignored even by qualitative researchers. The procedure presented here is an easy way to scale up your object domain, while maintaining an interest in close sequential and discourse analysis.
- » Learning to use a programming language (Python and/or R) may help you carry out these operations even more efficiently.

Thank you for attending!



Follow up feedback or questions:

<jannis.androutsopoulos@uni-hamburg.de>